

TRUST LEVEL Clinical Quality Indicators

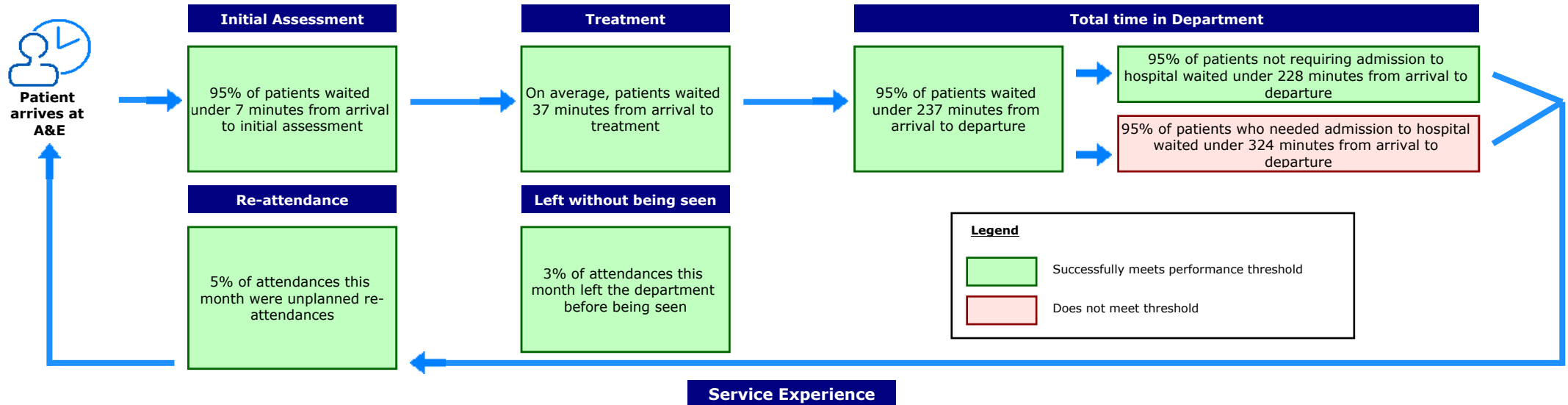
Overview

This dashboard presents a comprehensive and balanced view of the care delivered by our TRUST LEVEL department, and reflects the experience and safety of our patients and the effectiveness of the care they receive. These indicators will support patient expectations of high quality TRUST LEVEL services and allow our department to demonstrate our ambition to deliver excellent services which are continuously improving.

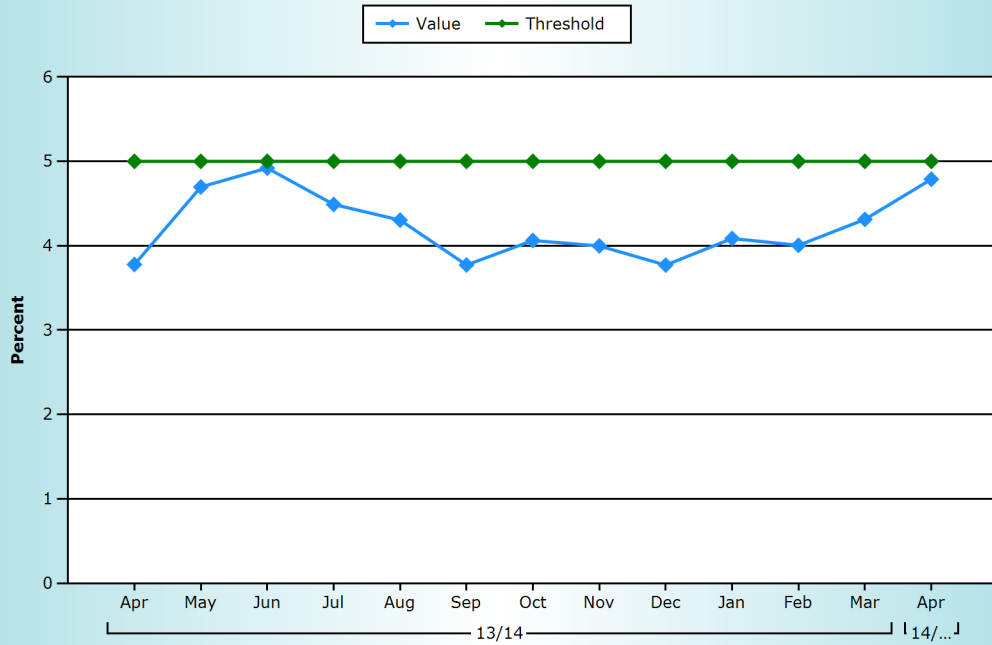
General Information

Northern General Hospital, Sheffield Teaching Hospitals	- Site name and organisation code
Type 1 (Major)	- Site type
Service Manager/Nurse Director	- Contact details for further information
14/05/2014	- The date the report has been published
April 2014	- The time period the data in the dashboard relate to

Summary of Performance - April 2014



Unplanned Re-attendance Rate



Narrative

The Trust's unplanned re-attendance rate in April was 4.78%.

Description of Data

Unplanned re-attendance at TRUST LEVEL within 7 days of the original attendance (including patients referred back by another health professional)

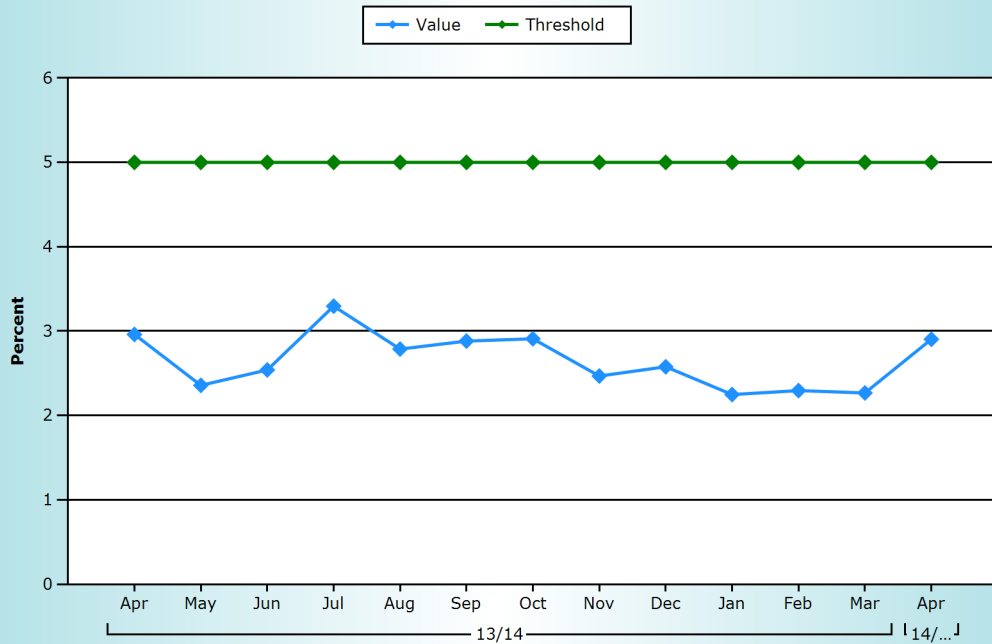
Rate This Month

5%

Compared to Last Month

Worse

Left Without Being Seen



Narrative

The number of patients who left without waiting to be seen by a clinical decision maker rose slightly in April.

Description of Data

The percentage of people who leave the TRUST LEVEL department without being seen by a clinical decision maker

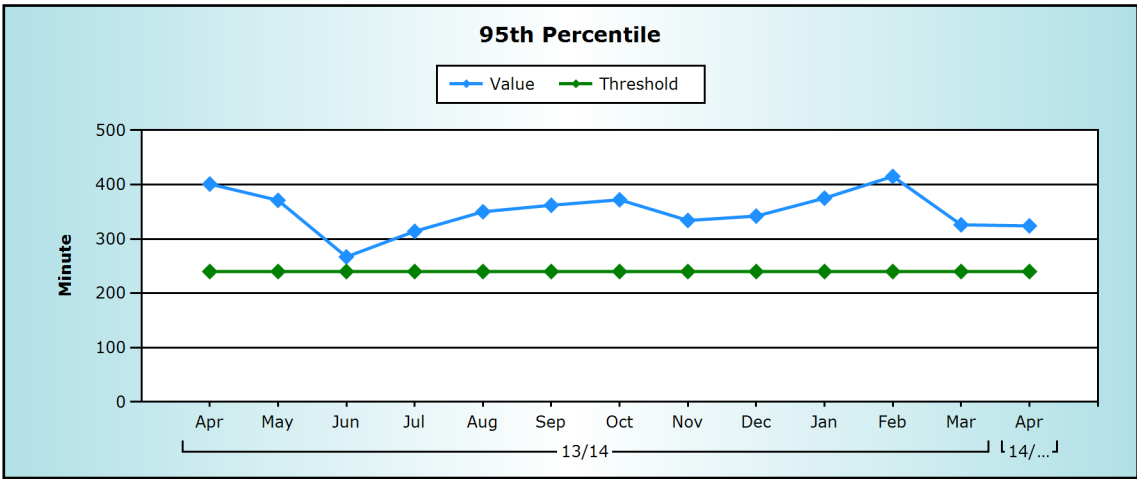
Rate This Month

2.90%

Compared to Last Month

Worse

Total Time Spent in TRUST LEVEL (Admitted)



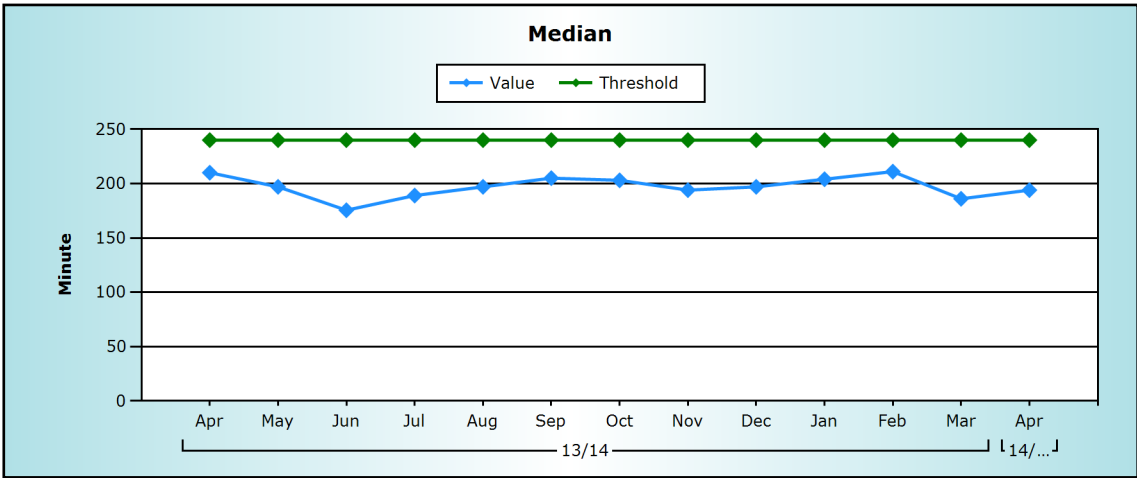
Narrative

The time it took to see, treat and admit 95% of patients across the Trust fell slightly in April.

Description of Data

The total time patients who were admitted to hospital spent in the TRUST LEVEL department (95th percentile)

Rate This Month	Compared to Last Month
324	Improved

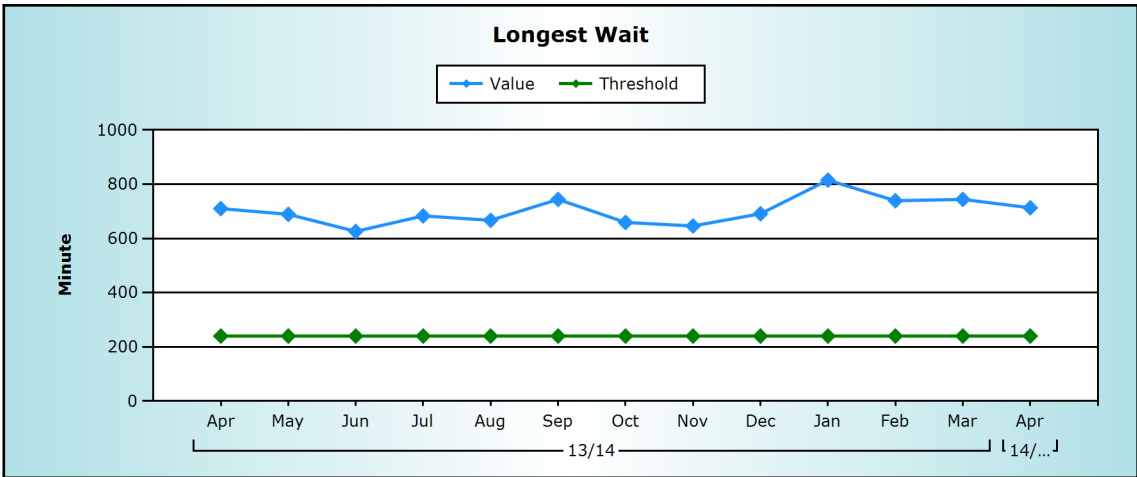


Narrative

Description of Data

The total time patients who were admitted to hospital spent in the TRUST LEVEL department (Median)

Rate This Month	Compared to Last Month
194	Worse



Narrative

See the Emergency Department summary for detail.

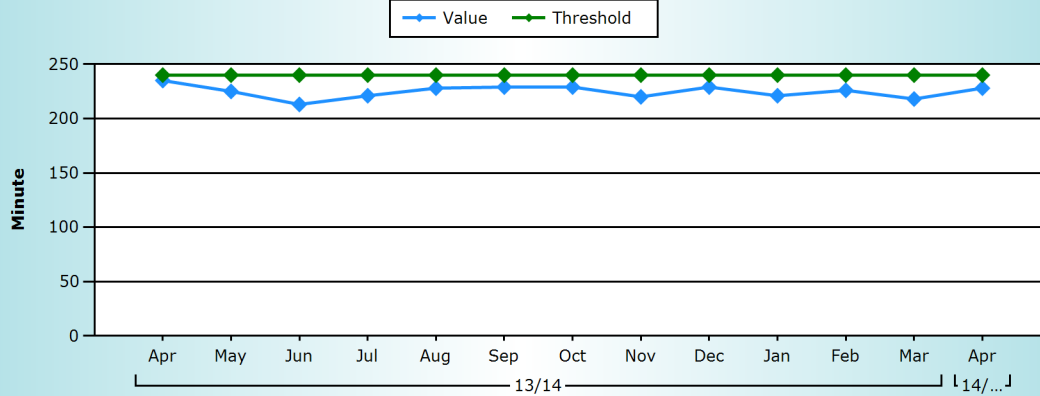
Description of Data

The total time patients who were admitted to hospital spent in the TRUST LEVEL department(Longest Wait)

Rate This Month	Compared to Last Month
713	Improved

Total Time Spent in TRUST LEVEL (Non-Admitted)

95th Percentile



Narrative

In April, 95% of patients across the Trust who did not require admission were seen, treated and discharged in under 4 hours.

Description of Data

The total time patients who were not admitted to hospital who did not require admission were seen, treated and discharged in under 4 hours.

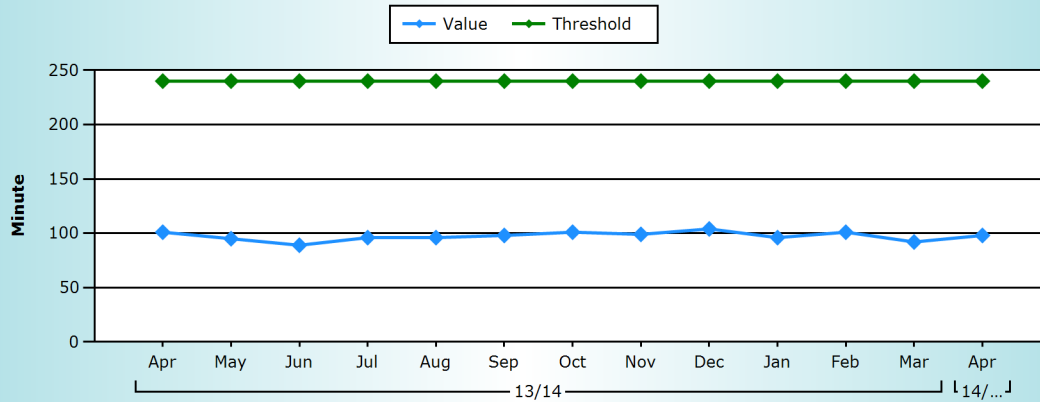
Rate This Month

228

Compared to Last Month

Worse

Median



Narrative

Description of Data

The total time patients who were not admitted to hospital spent in the TRUST LEVEL department (Median)

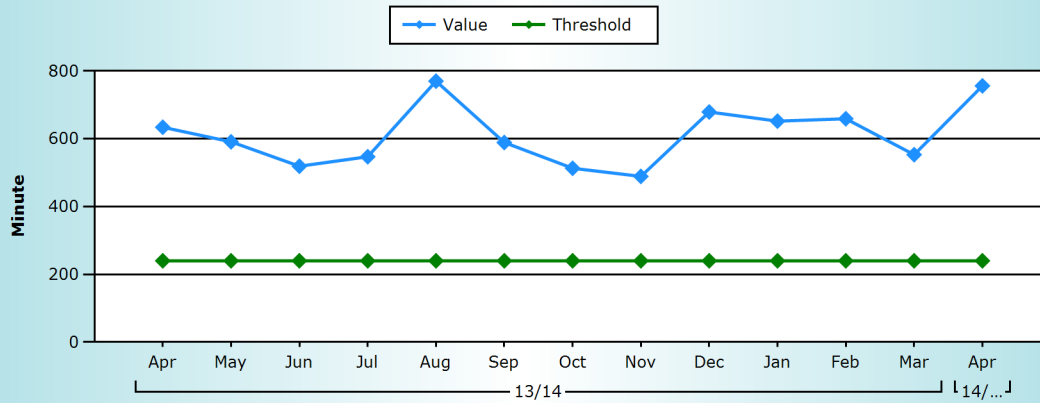
Rate This Month

98

Compared to Last Month

Worse

Longest Wait



Narrative

See the Emergency Department summary for detail.

Description of Data

The total time patients who were not admitted to hospital spent in the TRUST LEVEL department (Longest Wait)

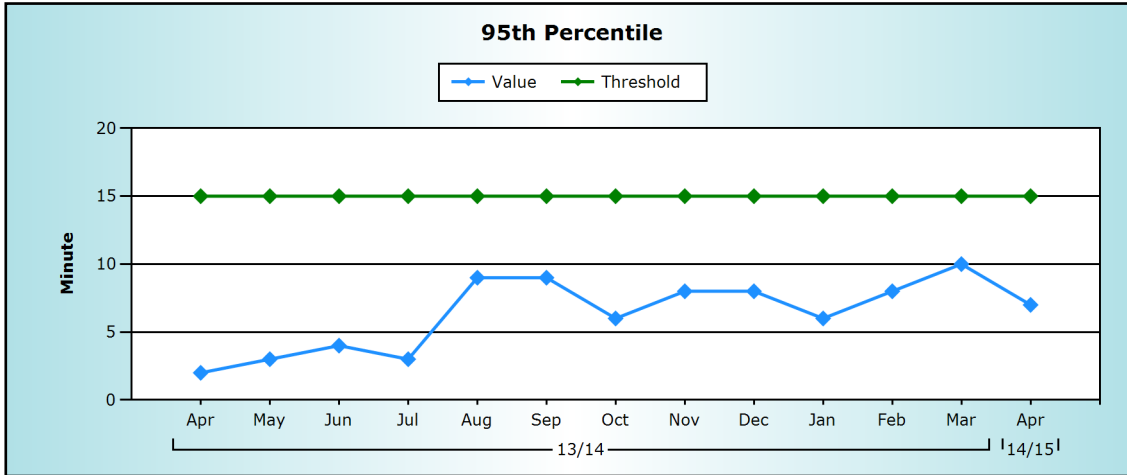
Rate This Month

756

Compared to Last Month

Worse

TRUST LEVEL Ambulance Arrivals to Assessment



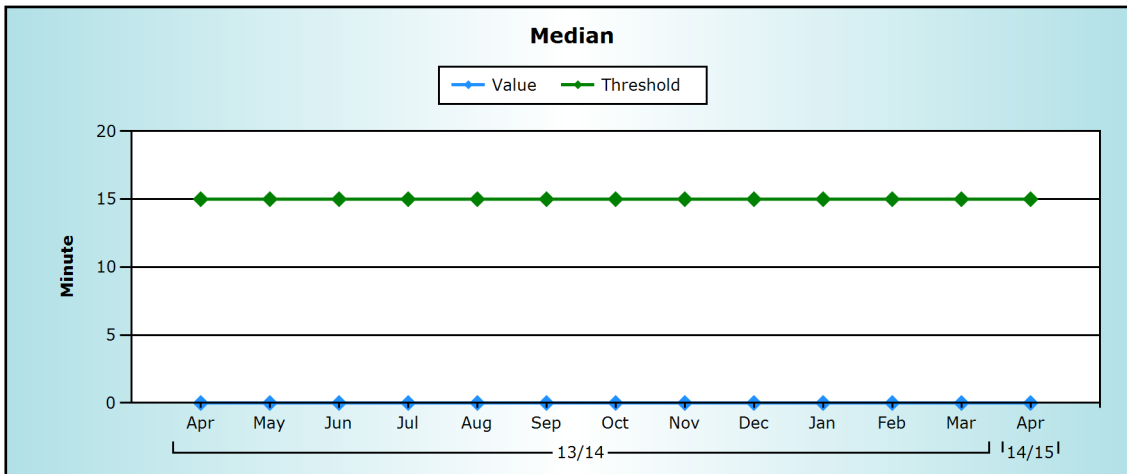
Narrative

In April, 95% of our ambulance arrivals were assessed within 7 minutes of arrival.

Description of Data

The time from arrival by 999 ambulance in TRUST LEVEL to a full initial assessment, which includes a pain score and an early warning score (95th Percentile)

Rate This Month	Compared to Last Month
7	Improved

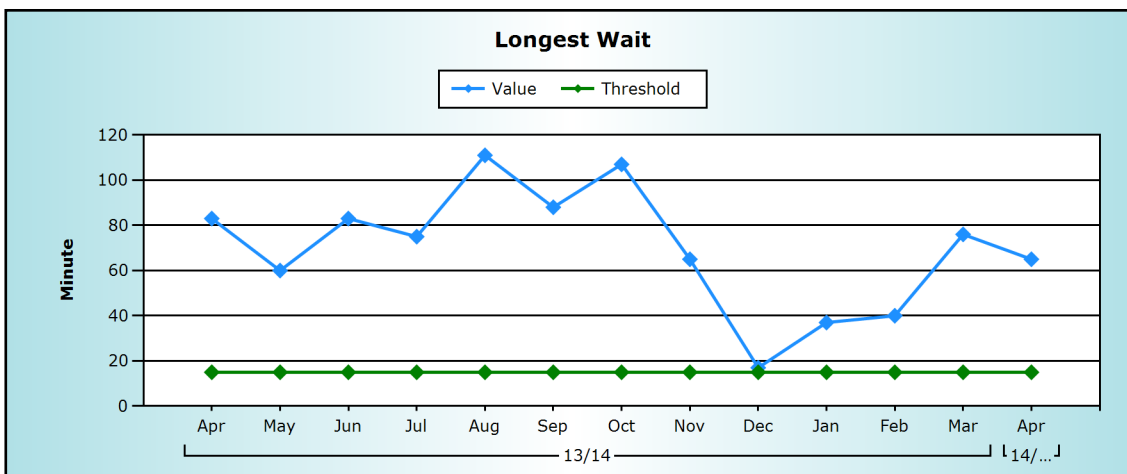


Narrative

Description of Data

The time from arrival by 999 ambulance in TRUST LEVEL to a full initial assessment, which includes a pain score and an early warning score (Median)

Rate This Month	Compared to Last Month
0	Same



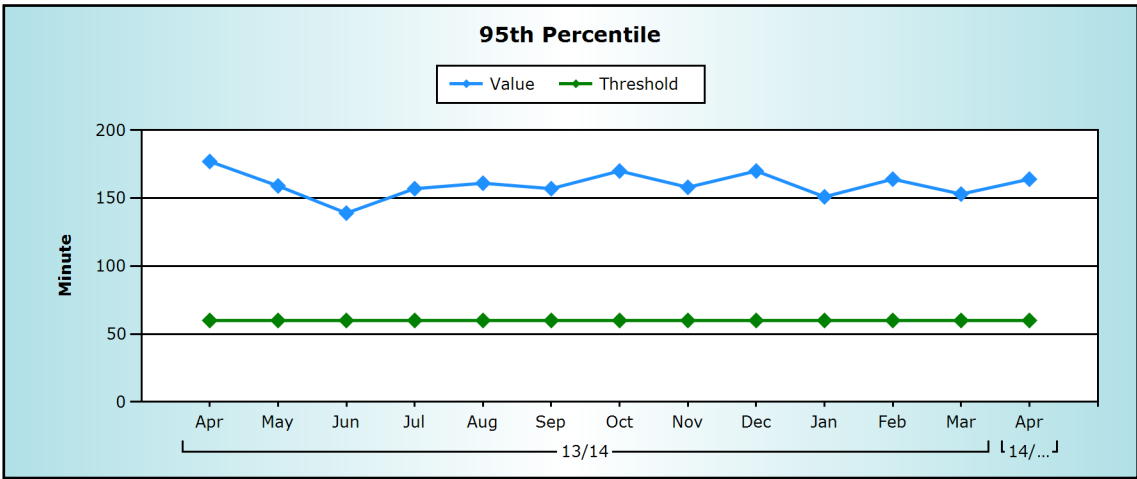
Narrative

Description of Data

The time from arrival by 999 ambulance in TRUST LEVEL to a full initial assessment, which includes a pain score and an early warning score (Longest Wait)

Rate This Month	Compared to Last Month
65	Improved

TRUST LEVEL Time from Arrival to Treatment

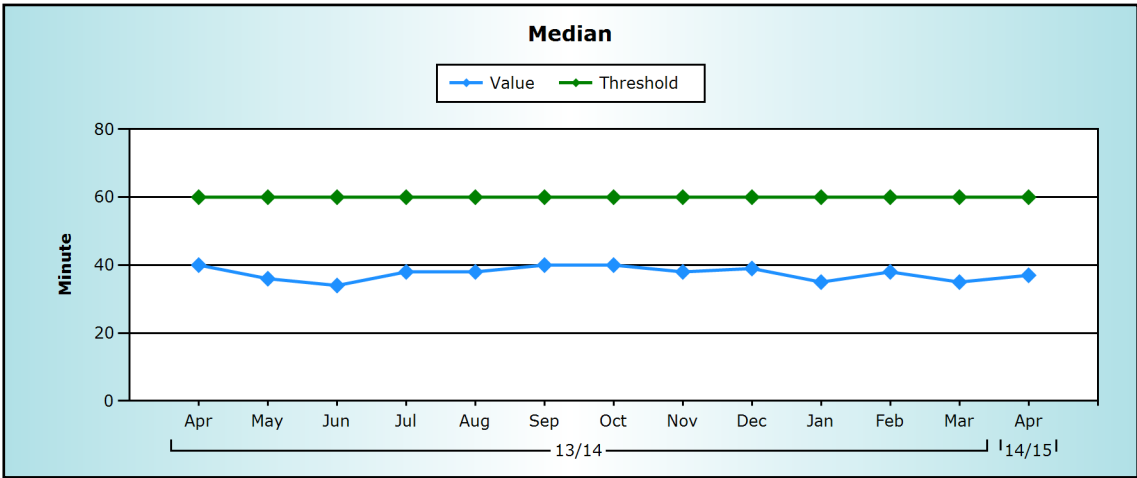


Narrative

Description of Data
The time from arrival in TRUST LEVEL to when a patient is seen by a health professional to diagnose the problem and arrange or start definitive treatment (95th Percentile)

Rate This Month
164

Compared to Last Month
Worse

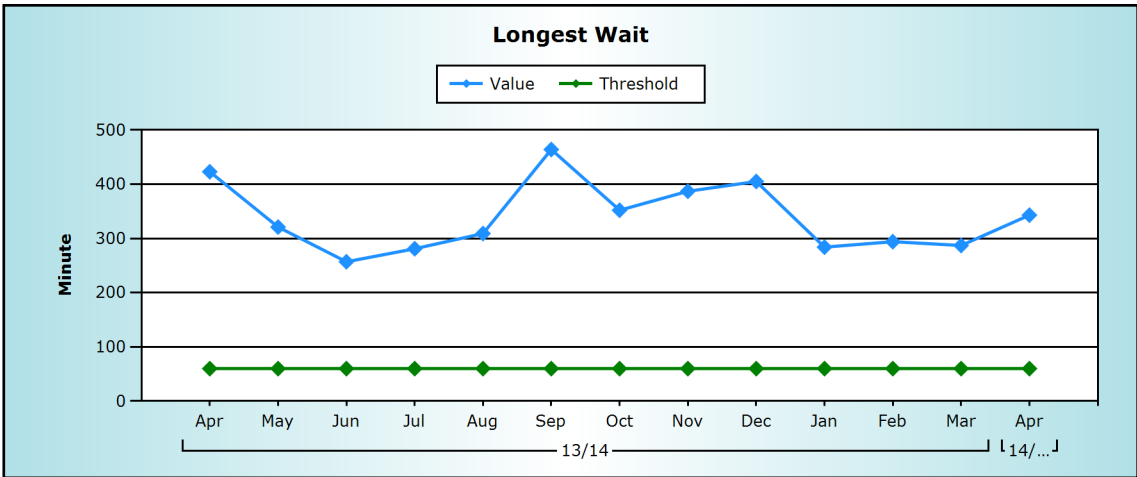


Narrative
The median time to treatment across the Trust rose marginally in April but remained beneath the threshold.

Description of Data
The time from arrival in TRUST LEVEL to when a patient is seen by a health professional to diagnose the problem and arrange or start definitive treatment (Median)

Rate This Month
37

Compared to Last Month
Worse



Narrative
See the Emergency Department summary for detail.

Description of Data
The time from arrival in TRUST LEVEL to when a patient is seen by a health professional to diagnose the problem and arrange or start definitive treatment (Longest Wait)

Rate This Month
343

Compared to Last Month
Worse