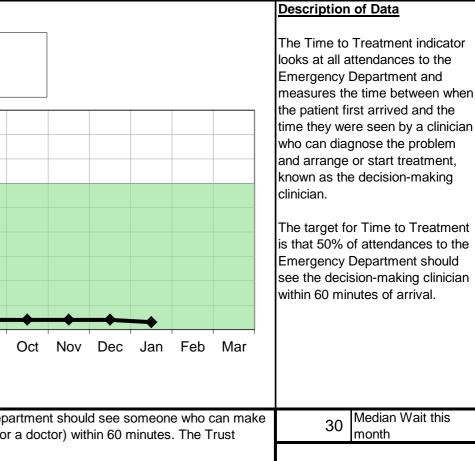


	Time to Initial Assessment									Tin													
Site	Site-level performance								Description of Data	l perfo	formance												
			Target being met Monthly 95th Percentile											The Time to Initial Assessment indicator looks at all patients who arrived by Emergency Ambulance and measures the time between					Target being met				
	30 - 25 -													when the patient first arrived in the Emergency Department and the time they received their initial assessment.		90 80 70							
Time (minutes)	20 - 15 -													The target for Time to Initial Assessment is that 95% of patients who arrive by Emergency Ambulance should receive their initial assessment within 15 minutes or arrival.	Time (minutes)	60 50 40							
Time	10 -	+				•	+				-				Time	30 20							
	5 - 0 -															10 · 0 ·	~	•	•		•		
		Apr	Мау	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar				Apr	May	Jun	Jul	Aug	Sep	(
nerg ckest porta	ency o t patier ant to	departr nts are realise	nent by seen q	ambula uickly. t all sic	ance. F The Tr k childr	be seer or adult ust cont en com	s this is inues to	s a usef o meet	ul way this tar	of mea: get, hov	suring v wever fo	whethei or child	r the Iren it is	12 95th percentile this month	a decis	sion al	bout the	ast half f eir treatr I this tai	ment (th				

me to Treatment



Unplanned re-attendance		Left without being seen					
Site-level performance	Description of Data	Site-level performance	Description of Data				
Target being met — Re-attendance Rate	The Unplanned Re-attendance Rate indicator looks at unplanned follow-up attendances to the Emergency Department within 7	Target being met	The Left Without Being Seen Rate indicator looks at patients who left the Emergency Department befor seeing a clinician who could				
9% 8% 7% 6%	Emergency Department within 7 days of the patient's original attendance. The target for the Unplanned Re- attendance Rate is that less than 5% of patients should re-attend an unplanned follow-up within 7 days.	10% 9% 8% 7% 6% 5% 4% 3% 2% 1% 0% Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar	diagnose the problem and arrange or start treatment (known as the decision-making clinician). The target for the Left Without Being Seen Rate is that less than 5% of patients should leave the department before seeing a decision-making clinician.				
Re attendance within 7 days is more common in children than in adults as children more often suffer different conditions within a shorter time span, for example having an accident and then later a chest infection. This indicator is not sufficiently sensitive to separate these issues out however the Department of Health require that all Trusts be measured against this target and the Trust continues to fail this target. For children, we would always say if you remain worried about your child when you have gone home, or if the situation changes do come back, or if appropriate make an appointment with your GP if this can be done in a timely way.	6.5% Rate this month	The Trust continues to achieve this target and shows that not many patients who come to the hospit leave before being seen by a clinical member of staff. Sometimes, when the hospital is busy the number of people who leave without being seen can increase.	al 0.5% Rate this month				