

## MINOR INJURIES UNIT Clinical Quality Indicators

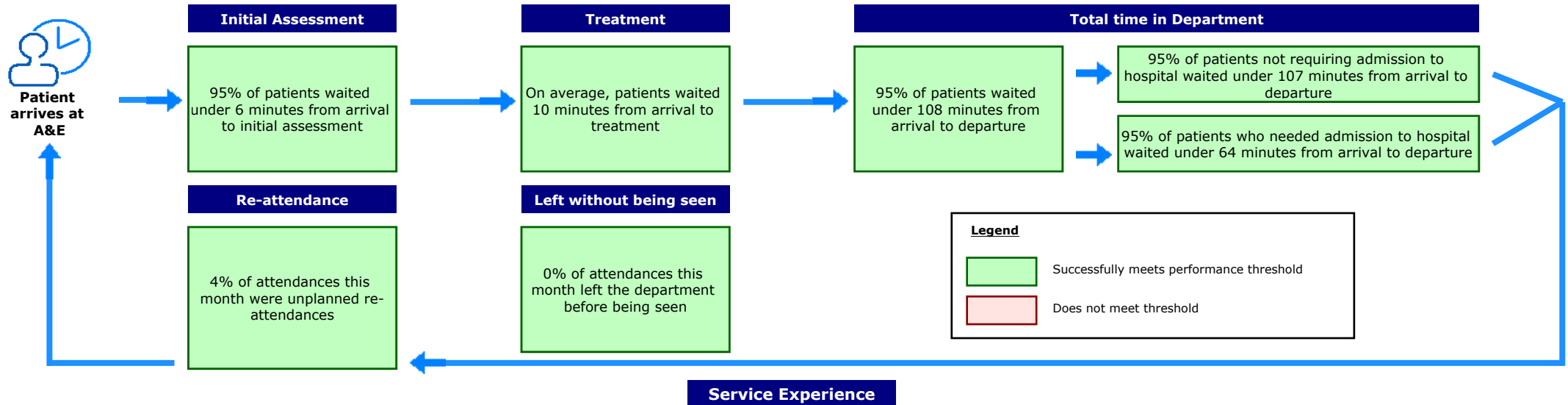
### Overview

This dashboard presents a comprehensive and balanced view of the care delivered by our MINOR INJURIES UNIT department, and reflects the experience and safety of our patients and the effectiveness of the care they receive. These indicators will support patient expectations of high quality MINOR INJURIES UNIT services and allow our department to demonstrate our ambition to deliver excellent services which are continuously improving.

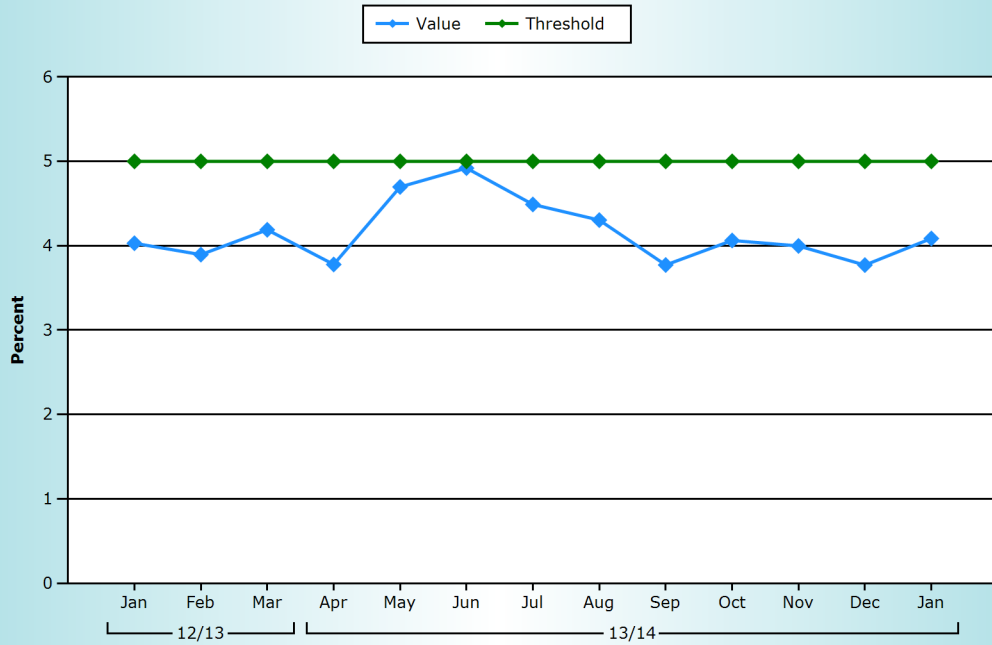
### General Information

Northern General Hospital, Sheffield Teaching Hospitals	- Site name and organisation code
Type 1 (Major)	- Site type
Service Manager/Nurse Director	- Contact details for further information
13/02/2014	- The date the report has been published
January 2014	- The time period the data in the dashboard relate to

### Summary of Performance - January 2014



### Unplanned Re-attendance Rate



### Narrative

### Description of Data

Unplanned re-attendance at TRUST LEVEL within 7 days of the original attendance (including patients referred back by another health professional)

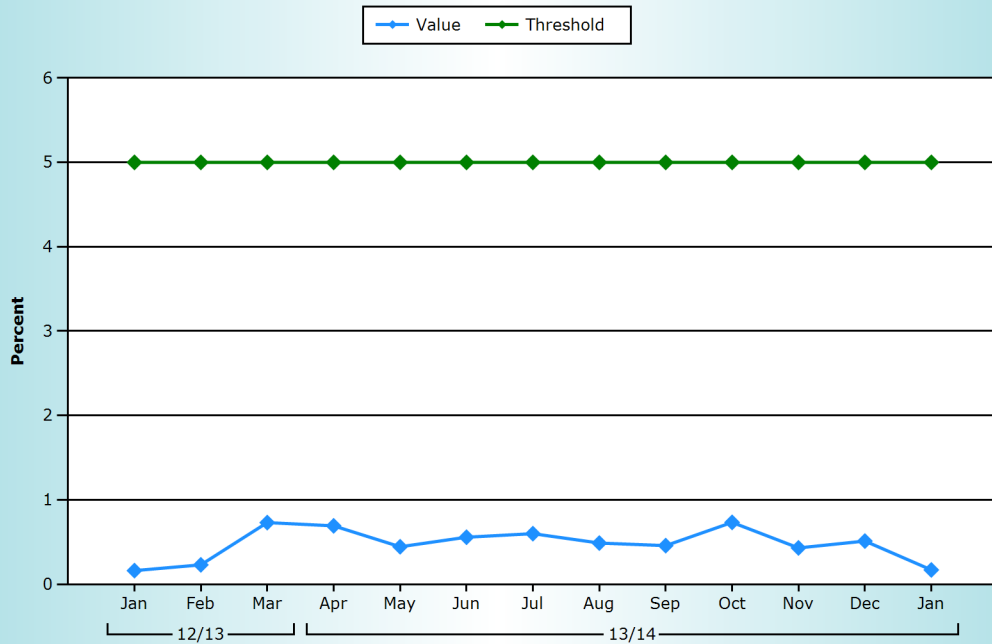
#### Rate This Month

4%

#### Compared to Last Month

Worse

### Left Without Being Seen



### Narrative

The number of patients who left the Minor Injuries Unit without waiting to be seen improved in January.

### Description of Data

The percentage of people who leave the MINOR INJURIES UNIT department without being seen by a clinical decision maker

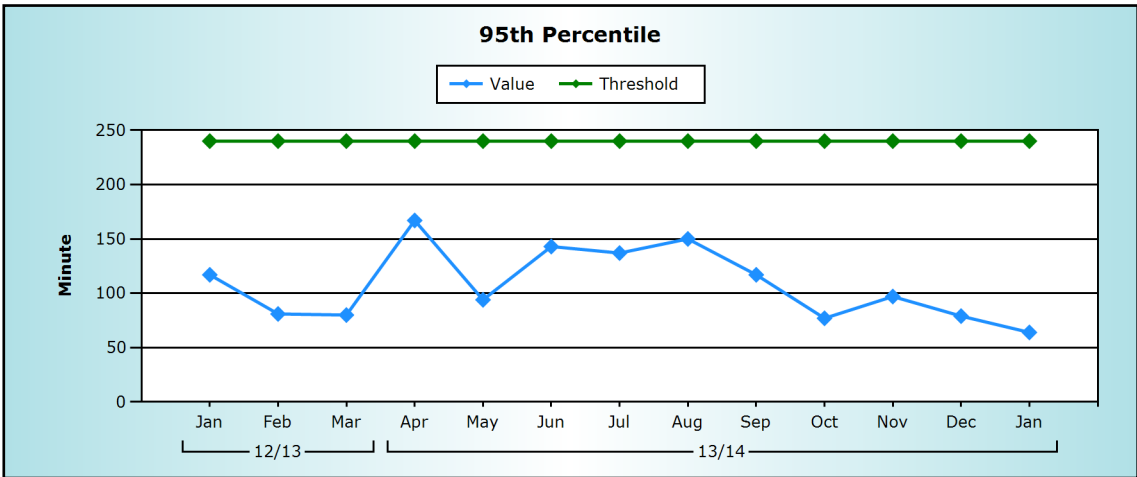
#### Rate This Month

0.17%

#### Compared to Last Month

Improved

### Total Time Spent in MINOR INJURIES UNIT (Admitted)



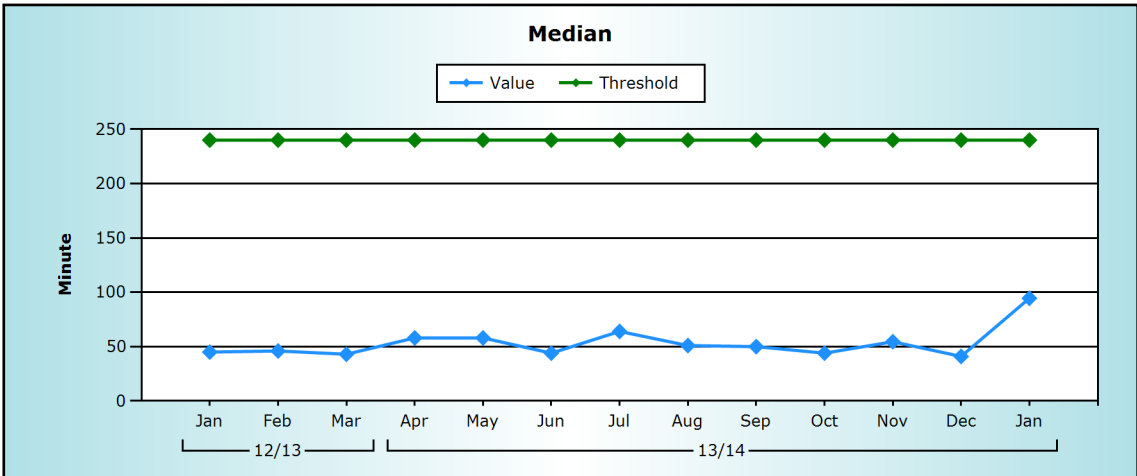
**Narrative**

95% of patients who required admission from the Minor Injuries Unit in January were seen, treated and admitted in a little over 1 hour.

**Description of Data**

The total time patients who were admitted to hospital spent in the MINOR INJURIES UNIT department (95th percentile)

Rate This Month	Compared to Last Month
64	Improved

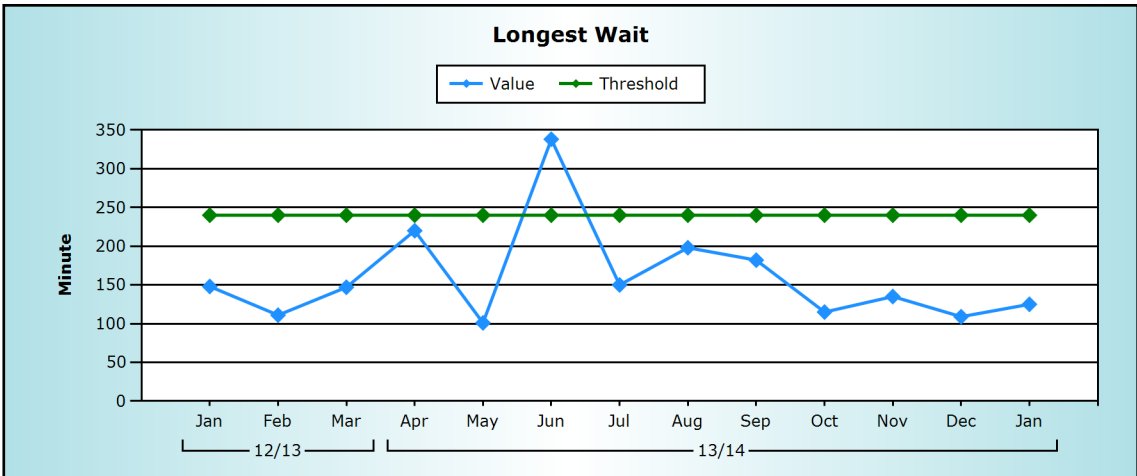


**Narrative**

**Description of Data**

The total time patients who were admitted to hospital spent in the MINOR INJURIES UNIT department (Median)

Rate This Month	Compared to Last Month
95	Worse



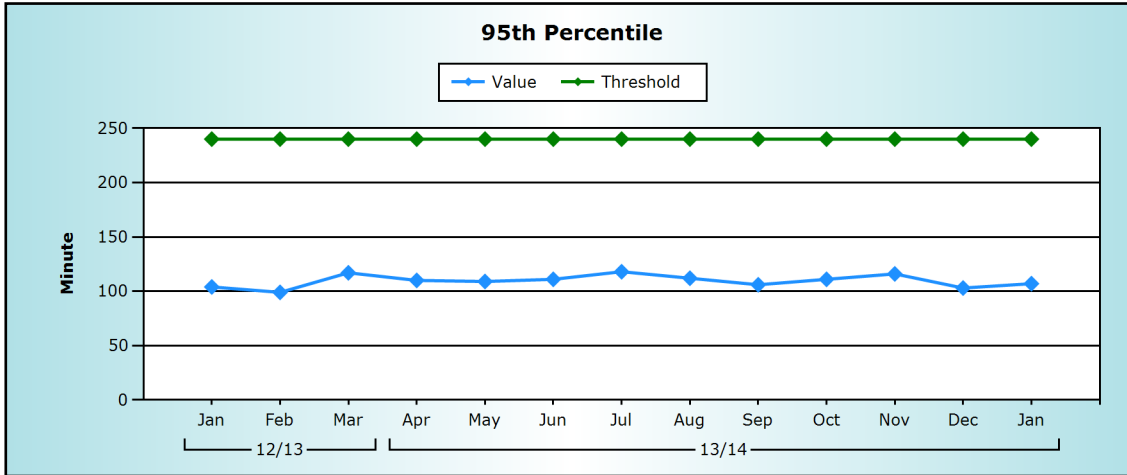
**Narrative**

**Description of Data**

The total time patients who were admitted to hospital spent in the MINOR INJURIES UNIT department(Longest Wait)

Rate This Month	Compared to Last Month
125	Worse

## Total Time Spent in MINOR INJURIES UNIT (Non-Admitted)



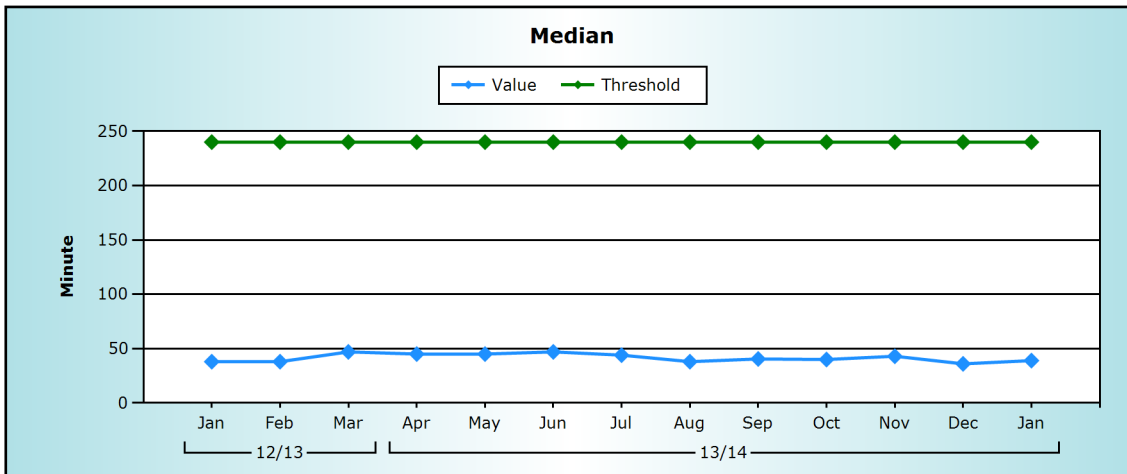
**Narrative**

In January, 95% of our patients who did not require admission were seen, treated and discharged in under 2 hours.

**Description of Data**

The total time patients who were not admitted to hospital spent in the MINOR INJURIES UNIT department (95th Percentile)

Rate This Month	Compared to Last Month
107	Worse

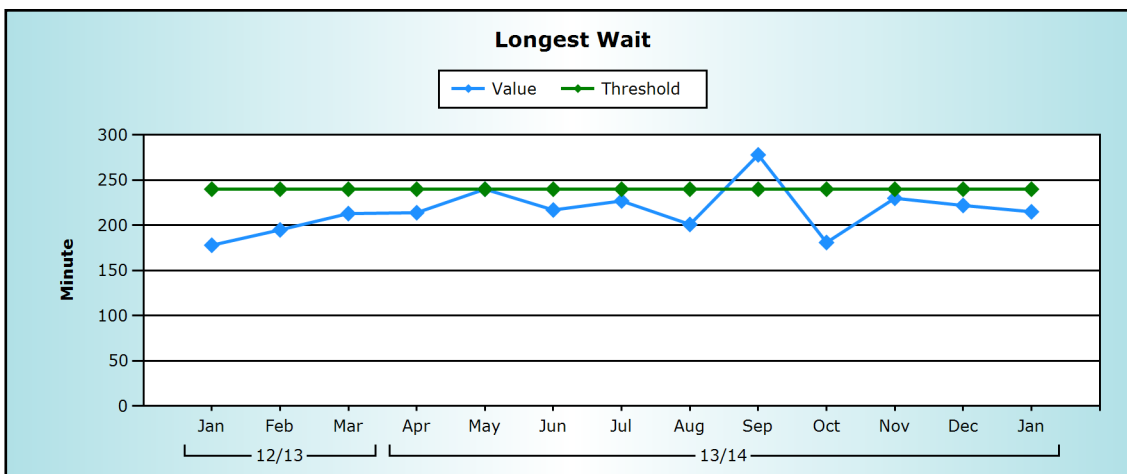


**Narrative**

**Description of Data**

The total time patients who were not admitted to hospital spent in the MINOR INJURIES UNIT department (Median)

Rate This Month	Compared to Last Month
39	Worse



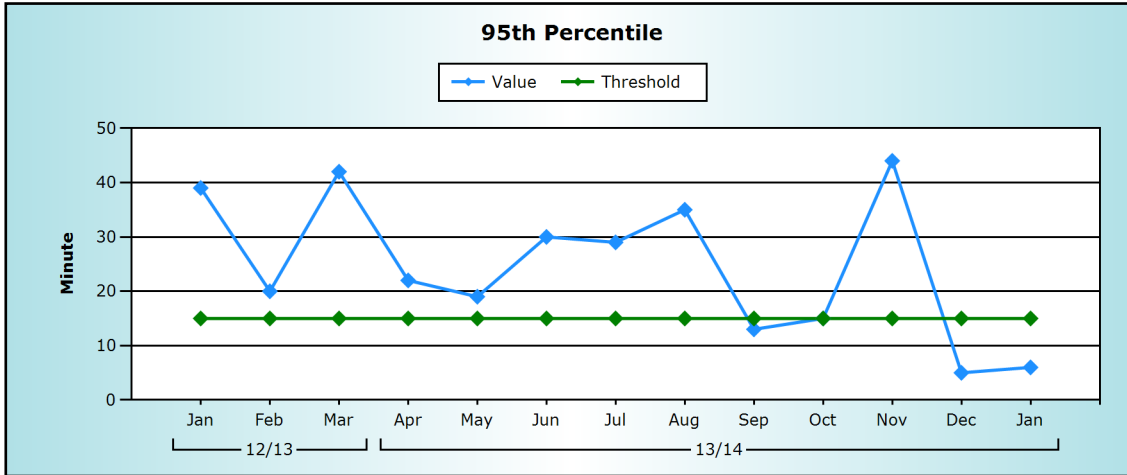
**Narrative**

**Description of Data**

The total time patients who were not admitted to hospital spent in the MINOR INJURIES UNIT department (Longest Wait)

Rate This Month	Compared to Last Month
215	Improved

## MINOR INJURIES UNIT Ambulance Arrivals to Assessment



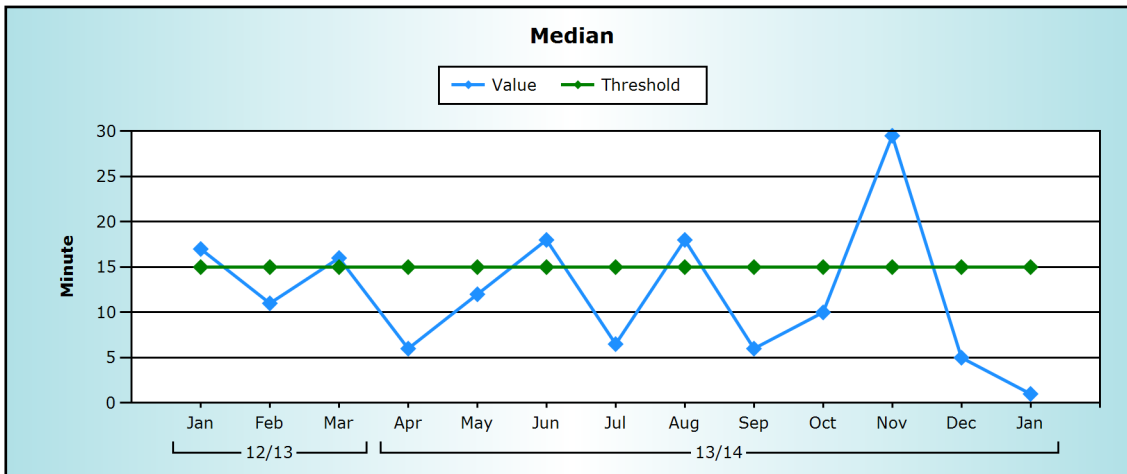
**Narrative**

The time it took from arrival to assessment in the Minor Injuries Unit rose marginally in January.

**Description of Data**

The time from arrival by 999 ambulance in MINOR INJURIES UNIT to a full initial assessment, which includes a pain score and an early warning score (95th Percentile)

<b>Rate This Month</b>	<b>Compared to Last Month</b>
6	Worse

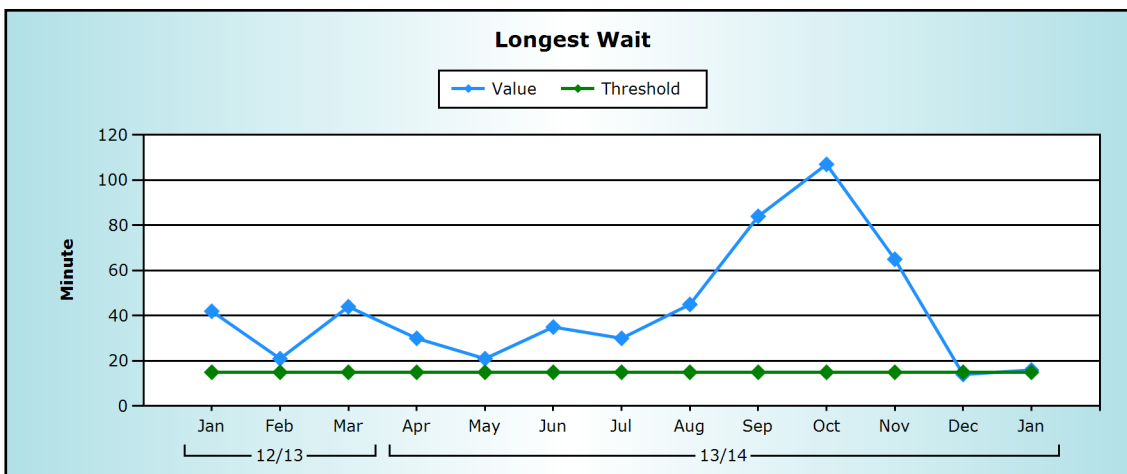


**Narrative**

**Description of Data**

The time from arrival by 999 ambulance in MINOR INJURIES UNIT to a full initial assessment, which includes a pain score and an early warning score (Median)

<b>Rate This Month</b>	<b>Compared to Last Month</b>
1	Improved



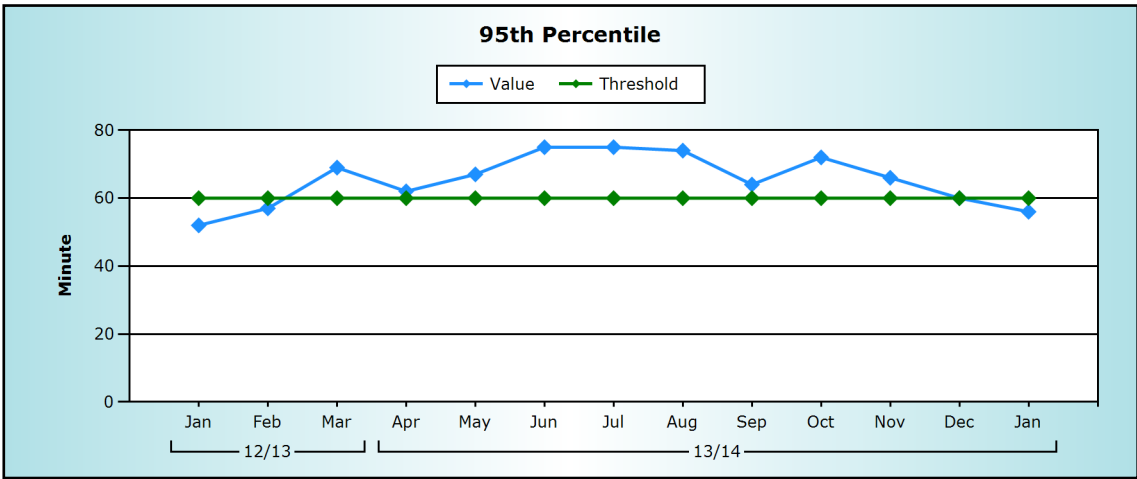
**Narrative**

**Description of Data**

The time from arrival by 999 ambulance in MINOR INJURIES UNIT to a full initial assessment, which includes a pain score and an early warning score (Longest Wait)

<b>Rate This Month</b>	<b>Compared to Last Month</b>
16	Worse

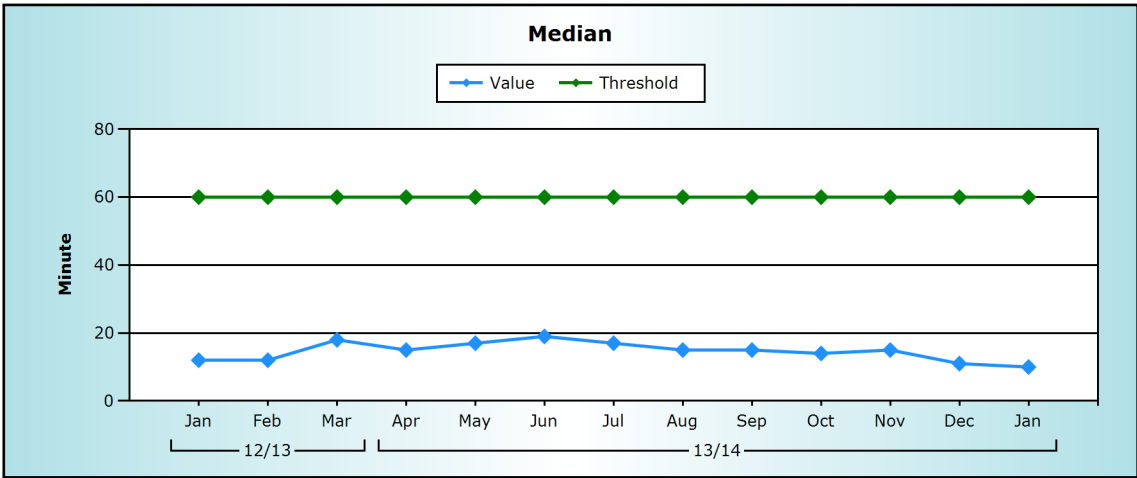
## MINOR INJURIES UNIT Time from Arrival to Treatment



**Narrative**

**Description of Data**  
The time from arrival in MINOR INJURIES UNIT to when a patient is seen by a health professional to diagnose the problem and arrange or start definitive treatment (95th Percentile)

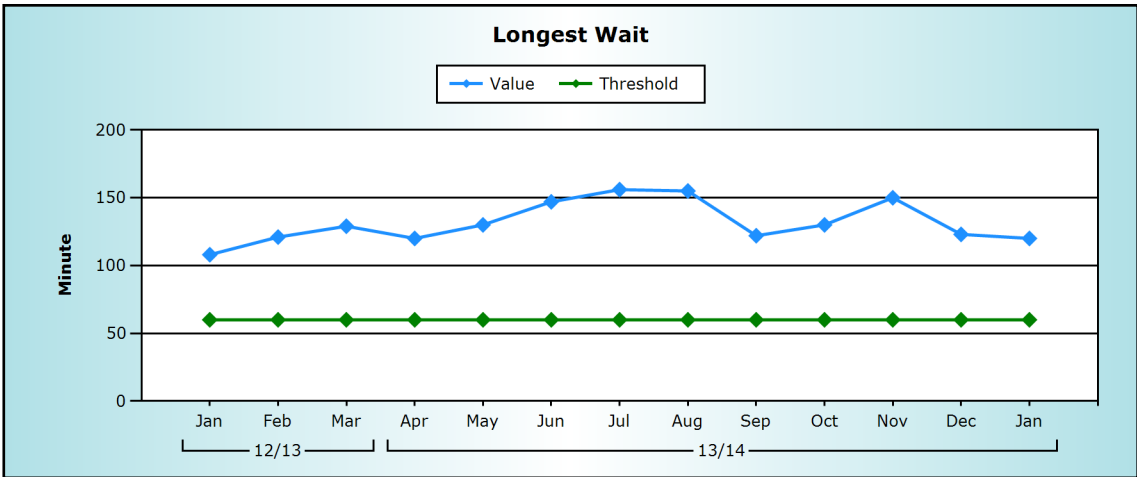
<b>Rate This Month</b>	<b>Compared to Last Month</b>
56	Improved



**Narrative**  
The median time from arrival to treatment in the Minor Injuries Unit improved in January.

**Description of Data**  
The time from arrival in MINOR INJURIES UNIT to when a patient is seen by a health professional to diagnose the problem and arrange or start definitive treatment (Median)

<b>Rate This Month</b>	<b>Compared to Last Month</b>
10	Improved



**Narrative**

**Description of Data**  
The time from arrival in MINOR INJURIES UNIT to when a patient is seen by a health professional to diagnose the problem and arrange or start definitive treatment (Longest Wait)

<b>Rate This Month</b>	<b>Compared to Last Month</b>
120	Improved