

**Citywide Localities Group
Quarterly Report**

Governing Body meeting

6 April 2017

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Sponsor	Locality Nominated Governing GPs: Dr Leigh Sorsbie, Dr Amir Afzal, Dr Tim Moorhead, Dr Ngozi Anumba, and Mrs Nicki Doherty, Interim Director – Care Outside of Hospital
Is your report for Approval / Consideration / Noting	
Consideration	
Are there any Resource Implications (including Financial, Staffing etc)?	
No	
Audit Requirement	
<u>CCG Objectives</u>	
<i>Which of the CCG's objectives does this paper support?</i>	
Principal Objective: To improve patient experience and access to care	
Principal Objective: To ensure there is a sustainable, affordable healthcare system in Sheffield	
Principal Objective: Organisational development to ensure the CCG can achieve its aims and objectives and meet national requirements.	
<u>Equality impact assessment</u>	
<i>Have you carried out an Equality Impact Assessment and is it attached?</i>	
No, one is not required for this report	
Recommendations	
The Governing Body is asked to: <ul style="list-style-type: none"> • Consider and note the update from the City-wide Localities Group • Consider any areas which are missing from the report or need further information. • Respond to the questions listed in the report. 	

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1. Introduction / Background

- 1.1. To date, Governing Body (GB) has received information from each locality via minutes from the various locality meetings across the city. However, it was commented at a previous Governing Body meeting, that GB was not receiving a full complement of updates from all Localities. It was felt at the meeting that it was important and useful to know what is happening in localities given the CCG is a membership organisation.
- 1.2. This report has been developed by the Citywide Localities Group. It was felt by the group this report should consist of all the key themes across the Localities as well as specific locality initiatives and should be produced quarterly.
- 1.3. Governing Body is asked to consider the themes and activity, the issues and pressures within localities and the questions which localities would like Governing Body to respond.

2. Key Themes

- 2.1. **Urgent Care** – Extensive Consultation has taken place across the eighty two practices in Sheffield seeking views on the future of urgent primary care. Through locality council meetings, the Neighbourhood Learning Event hosted by Primary Care Sheffield and via email, practices have had the opportunity to say how services could be provided in the future for the benefit of their patients.
- 2.2. The process which was developed by the Citywide Localities Group took views and ideas from one locality and then rolled out to every locality for debate in meetings, then followed by email discussion to capture views from member practices not present at meetings. The outputs from the localities will be included in the development of a range of options for the future of urgent primary care led by the CCG Urgent Care Working Group which includes representation from localities.
- 2.3. Due to the success of engagement, this process will also be used to inform the future development of what mental health primary care might look like in the future which will start in the next quarter.
- 2.4. **GP Forward View –General Practice Resilience Programme** – Localities have supported the Primary Care Team with the roll out of a CCG/NHS England

commitment to support practices become more resilient via a programme of initiatives supporting workforce, business processes and organisational development. The programme was launched at a very successful city wide manager's workshop which was attended by the vast majority of practice managers in the city. Locality Managers are continuing to support the roll out of the programme, taking lead roles in specific areas.

2.5. One of the initiatives includes the Productive General Practice Programme, currently over fifty practices are part of the programme.

2.6. Neighbourhoods – Localities are continuing to support the development of Neighbourhoods across the city. Steering groups are coming together with representatives from a range of organisations to discuss what's important for their communities and looking at what services are needed specifically for their communities. Neighbourhoods are mainly focussing on developing stronger links with VCF organisations in their communities and their community services, and are key developments are::

2.6.1. Piloting the 'Virtual Ward' model in GPA1.

2.6.2. Supporting community partnerships bid for funding to introduce social prescribing.

2.6.3. Practice nurses and district nurses together working on ideas to support each other in the increasing amount of wound care in the city.

2.6.4. Discussions and change in service delivery locally for outreach to meet the needs of local populations, including diabetes, alcohol and substance misuse and mental health.

2.6.5. The roll out of a national programme of diabetes prevention where 600 people have been referred to 10 programmes across the city to support patients with type 2 diabetes.

2.6.6. Other initiatives include; Across all the Localities there have been meetings arranged for Medical Secretaries to support them with the CASES model and shared working. Practices are sharing their ideas around raising the Online targets for ordering medication/booking appointments.

3. Locality Specific initiatives

3.1. **Central** – taking part in a national research programme on measuring general practice productivity, in collaboration with SchARR and the Kings Fund. Central are also working on electronic inhaler usage as part of the Perfect Patient Pathway Test Bed Programme.

3.2. **Hallam and South** - continue to support the Shared Medical Appointments Agenda with 10 practices that have participated in this work.

3.3. **West** – recruited two GPs to support the locality in the delivery of neighbourhoods, supporting clinical engagement and service improvements.

3.4. **North** - reviewing current skill mix & pursuing Care Navigator & Clinical Assistant training in order to improve signposting to most appropriate service for patients

& ensuring appropriate use of clinician time. Discussions with DN service in developing consistent approach for managing frail patients; Reviewing development of primary care mental health service, particularly with regard to chronic mental illness.

4. Challenges/Risks and Issues

4.1. Whilst there is positive engagement across the city in the range of CCG initiatives there are challenges and risks in delivery. In council meetings and through daily contact, there remains an issue around workforce. Vacancies include 15 GP vacancies known to the CCG as well as 5 practice nurse vacancies. Practices find it difficult to recruit which then causes increased pressure in the existing workforce leading to stress and demoralised workforce..

4.2. There is active engagement in neighbourhoods, however, practices/steering groups are asking for investment in order to deliver the service improvements they wish to introduce. The risk is that practices/services will become disengaged in the process which will then risk the delivery of out of hospital care.

5. Key questions for Governing Body

5.1 Member Practices and Localities have asked the following questions of Governing Body.

5.1.1 What process will be developed for neighbourhoods to access funding in order to deliver their local initiatives?

5.1.2 When will recurrent funding be available to neighbourhoods to develop local services for their population needs?

5.1.3. What budget and finance information will be provided in order for neighbourhoods to measure success in their objectives.

5.1.4 What will be the ask of practices in the delivery of Urgent Care.

6. Recommendations

6.1 The Governing Body is asked to:

- Consider and note the update from Citywide Localities Group
- Consider any areas which are missing from the report or need further information.
- Respond to the questions listed in the report.

Paper prepared by Rachel Dillon, Locality Manager, West

On behalf of Nicki Doherty, Interim director – Care Outside of Hospital

Date 29 March 2017