

## Accountable Officer's Report

Item 23e

Governing Body meeting

3 May 2018

<b>Author(s)</b>	Maddy Ruff Accountable Officer
<b>Purpose of Paper</b>	
Noting	
<b>Key Issues</b>	
<ul style="list-style-type: none"> <li>• NHS Terms and Conditions of Service – Contract Refresh 2018</li> <li>• South Yorkshire and Bassetlaw Accountable Care System – Urgent and Emergency Care</li> <li>• Accountable Care Partnership</li> <li>• Chief Nurse Appointment</li> </ul>	
<b>Is your report for Approval / Consideration / Noting</b>	
Noting	
<b>Recommendations / Action Required by Governing Body</b>	
The Governing Body is asked to note the report.	
<b>Governing Body Assurance Framework</b>	
<p><b><i>Which of the CCG's objectives does this paper support?</i></b>                  This paper provides assurance that risks will be identified and managed to help ensure the achievement of the CCG's objectives.</p>	
<b>Are there any Resource Implications (including Financial, Staffing etc)?</b>	
No	
<b>Have you carried out an Equality Impact Assessment and is it attached?</b>	
<p><b><i>Please attach if completed. Please explain if not, why not</i></b>                  There are no specific issues associated with this report</p>	
<b>Have you involved patients, carers and the public in the preparation of the report?</b>	
Not applicable	

## **Accountable Officer Report**

### **Governing Body meeting**

**3 May 2018**

This report summaries the business that has been concluded on behalf of the CCG during March/April 2018.

### **NHS Terms and Conditions of Service – Contract Refresh 2018**

The NHS Staff Council has formally signed off a framework agreement for the reform of the NHS pay structure and terms and conditions for all Agenda for Change staff following the introduction of Agenda for Change in 2004. The agreed objectives for pay reform to achieve are as follows:

- To reduce system pressures around attraction, recruitment and retention of staff
- To future-proof the pay system against expected increases in the statutory National Living Wage, so that the NHS can retain a competitive labour market position on pay in what is expected to be a tightening labour market.
- To make the best use of the skills of staff within each pay band.
- To introduce a pay progression system to ensure staff have the appropriate knowledge and skills they need to carry out their roles, underpinned by commitments to strengthen and improve the appraisal process.
- Changes to some terms and conditions to support service delivery and ensure more consistency of approach.

The Government have made a commitment to ensure the release of additional resources from HM Treasury to fully fund the additional costs for employers in implementing the three year pay agreement, which is anticipated will assist in financial planning.

In brief, the proposed agreement would deliver:

- A three year fully funded pay deal covering 2018/19 - 2020/21, which would reform the pay structure delivering fewer pay points, faster progression, and higher starting salaries, and award a 6.5% increase over the three years to the top of pay scales.
- A new system of pay progression.
- A minimum rate in the NHS of £17,460 from 1 April 2018 – compliant with Living Wage Foundation Living Wage, and the closure of Band 1.
- Terms and conditions improvements including enhanced shared parental leave, child bereavement leave, a national framework on buying and selling leave and phasing out preferential sick pay for those on spine points 1 – 8.
- Development of a joint programme of work to improve health and wellbeing to improve attendance levels and reduce sickness absence.
- A commitment for the NHS Staff Council to negotiate a provision for apprenticeship pay, and look at the scope for a national agreement on bank and agency working.

The NHS Trade Unions will commence a consultation with their members on the proposed agreement, reporting back by the beginning of June 2018 at the latest. The agreement would then move to the NHS Pay Review Body, and it is the assumption of NHS Employers that any agreed deal would then be implemented from July 2018, with backdating to April 2018.

## **South Yorkshire and Bassetlaw Accountable Care System – Urgent and Emergency Care**

Developing Integrated Urgent Care across South Yorkshire and Bassetlaw - we are working hard to design an approach and a way forward that will allow NHS 111 to integrate its services better with local urgent care services, including the ability to directly book patient appointments and to transfer calls through to clinicians so that advice can be given to patients before the call is ended. Further to the workshop held in November, the individual CCGs have been provided with some feedback on their emerging models, so that this can inform the service specification for future provision. The current call handling and some clinical advice capacity is a major part of a regional service and this contract is due to terminate on 31<sup>st</sup> March 2018. A prior information notice has been issued and a number of providers have expressed an interest in providing this service. This is likely to result in procurement for the future service to commence in 2018.

**NHS 111 Online** is a new digital service that provides access to urgent care services for people who prefer to engage using their computer, mobile phone or other digital devices. The service will complement the existing 111 telephone service by ensuring people receive the right care, in the right place at the right time and by taking increasing pressure off our hospitals where appropriate. Four different online systems have been trialled across the country in 2017 to test different user features and to ensure the new service is safe and effective.

The [NHS Pathways](#) 111 Online system which is provided by NHS Digital has now been tested with South Yorkshire and Bassetlaw OOH providers and is planned to go live on 19<sup>th</sup> February 2018. After this date patients will hear a voice recording advising them that they can access the service online. They will receive the same level of assessment online as they would if this was a call handler and if the patient is deemed to need primary care OOH an automated notification will be sent to the provider. For other outcomes, the patient will be given self-care information relating to their symptoms or be given details of the nearest service provider for their needs based on their geographical location, for example, the nearest pharmacy.

The South Yorkshire and Bassetlaw Accountable Care System (ACS) has commenced implementation of an **Escalation Management System** across South Yorkshire and Bassetlaw health economies. All the acute providers have commenced use of the system. Plans are now being developed to roll this out to other services in the health and care system. This will mean that a consistent view on system pressures is available within each health economy and across South Yorkshire and Bassetlaw. A workshop to develop an approach to 'mutual support' has been held on 22<sup>nd</sup> February 2018.

Over the next 3 – 6 months the South Yorkshire and Bassetlaw UEC priorities and plans will be reviewed and refreshed in order that the Integrated Care System is clear on its priorities as we enter the 'shadow state' from April 2018, including the development of robust financial plans to support the ongoing sustainability of UEC services across South Yorkshire and Bassetlaw.

In April, leads from the North of England joined Richard Barker, Regional Director for NHS England (North) and Regional Winter Director, Warren Brown for NHS Improvement. The session focused on discussions on ICS developments as well as an update on plans for joint working between NHSE and NHSI.

### **Accountable Care Partnership**

The first Public meeting of the ACP Board will take place on 19 June 2018. ACP activities have been provided in the ACP Programme Director's Governance Report to Governing Body.

### **Chief Nurse Post**

Mandy Philbin has been appointed to the post of Chief Nurse at NHS Sheffield CCG. As you will know, Mandy has been acting into the role since September 2017 from her substantive post of Deputy Chief Nurse.

The Governing Body is asked to note this report.

Paper prepared by Alison Kuppusamy, Business Manager to CCG Chair and Accountable Officer.

On behalf of the Accountable Officer.

23 April 2018