

































## Highest Quality Health Care Quality Dashboard Actions

| Area                | Commentary / Action being taken  | Expected timeframes   | Action requested of Governing Body |
|---------------------|--|---|------------------------------------|
| <b>Safeguarding</b> |  |   |                                    |
| Safeguarding        | <p>Current Active Cases - there are currently 3 active child reviews, 2 domestic homicide reviews and 2 adult reviews. 1 Safeguarding Adult Review is in the initial scoping phase and 1 new domestic homicide review is under consideration.</p> <p>OFSTED have completed their inspection of Children's services and we are awaiting feedback.</p> <p>A Themed Child Death Overview Panel has been held on suicide and the local learning is now being collated.</p> <p>Assurance from the Local Authority regarding their statutory response to adult safeguarding concerns remains outstanding (Page 7 GB Q4 Safeguarding Report). A response has been requested prior to the next Sheffield Adult Safeguarding Partnership Executive meeting.</p> | <p>Ongoing</p> <p>September 2019</p> <p>December 2019</p> <p>October 2019</p> | Governing Body to note             |



## Highest Quality Health Care Provider CQC Ratings

The following table provides an overview of CQC (Care Quality Commission) inspection ratings for providers within Sheffield CCG locality. The CQC monitors, inspects and regulates health and social care services. Only providers that are rated as either 'Requires Improvement' or 'Inadequate' in the month or have had a 'focussed inspection' will be displayed for information in the table below.

| Organisation Name  | Provider Name | Organisation Inspection Directorate | Specialism / Services | Date of Inspection report | Overall CQC Rating | CQC Rating | Report |
|--|---------------|-------------------------------------|-----------------------|---------------------------|--------------------|------------|--------|
| No providers rated as 'Requires Improvement' or 'Inadequate' for this month. |               |                                     |                       |                           |                    |            |        |

The following table provides an overview of CQC (Care Quality Commission) inspection ratings for all GP practices within Sheffield CCG locality. The table shows the number of Sheffield practices rated under the 4 current CQC ratings.

| Practice Overall Rating | Number of Sheffield GP Practices | Proportion of GP Practices |
|-------------------------|----------------------------------|----------------------------|
| Outstanding             | 0                                | 0%                         |
| Good                    | 85                               | 98%                        |
| Requires Improvement    | 2                                | 2%                         |
| Inadequate              | 0                                | 0%                         |
| <b>TOTAL</b>            | <b>87</b>                        | <b>100%</b>                |

Data as at Quarter 1 2019-20

The following table provides an overview of CQC (Care Quality Commission) inspection ratings for all GP practices within Sheffield CCG locality. The table shows the number of Sheffield practices rated under the 4 current CQC ratings.

| Practice Overall Rating | Number of Sheffield Care Homes | Proportion of Care Homes |
|-------------------------|--------------------------------|--------------------------|
| Outstanding             | 0                              | 0%                       |
| Good                    | 91                             | 82%                      |
| Requires Improvement    | 17                             | 15%                      |
| Inadequate              | 3                              | 3%                       |
| <b>TOTAL</b>            | <b>111</b>                     | <b>100%</b>              |

Data as at Quarter 1 2019-20

## Highest Quality Health Care - Provider CQC Ratings

The following table provides an overview of CQC (Care Quality Commission) inspection ratings for the 3 largest providers within Sheffield CCG locality. (Sheffield Teaching Hospitals, Sheffield Children's Hospital and Sheffield Health and Social Care The CQC monitors, inspects and regulates health and social care services.

| Organisation Name  | Date of latest inspection report | Specialism / Services              | CQC rating                   | CQC Rating   | Comments  |
|--|----------------------------------|------------------------------------|------------------------------|--|---|
| Sheffield Teaching Hospitals NHS Foundation Trust<br><a href="https://www.cqc.org.uk/provider/RHQ">https://www.cqc.org.uk/provider/RHQ</a> | 14/11/2018                       | Overall Rating                     | Good                         | Is the service safe? – Good<br>Is the service effective? – Good<br>Is the service caring? – Good<br>Is the service responsive? – Outstanding<br>Is the service well-led? – Good          | The result is an improvement since the previous visit. An action plan is being developed to address those areas requiring improvement and being managed via the contracting process   |
|  |                                  | Northern General Hospital          | Good                         |  |   |
|  |                                  | Royal Hallamshire Hospital         | Good                         |  |   |
|  |                                  | Weston Park Hospital               | Requires Improvement         |  |   |
|  |                                  | Charles Clifford Dental Hospital   | Good                         |  |   |
| <a href="https://www.cqc.org.uk/provider/RHQ/survey/5">https://www.cqc.org.uk/provider/RHQ/survey/5</a>                                    | 29/01/2019                       | Maternity Services Survey 2018     | Labour and birth             | Benchmarked as 'About the same' as other providers   | Comments for the survey have been included for last 6 months. Please see previous reports for details.  |
|  |                                  |                                    | Staff                        | Benchmarked as 'About the same' as other providers   |   |
|  |                                  |                                    | Care in hospital after birth | Benchmarked as 'About the same' as other providers   |   |
|  |                                  |                                    |                              |  |   |
| Sheffield Children's NHS Foundation Trust<br><a href="https://www.cqc.org.uk/location/RCUEF">https://www.cqc.org.uk/location/RCUEF</a>     | 16/07/2019                       | Overall Rating                     | Good                         | Is the service safe? – Requires Improvement<br>Is the service effective? – Good<br>Is the service caring? – Good<br>Is the service responsive? – Good<br>Is the service well-led? – Good | SCH had a CQC inspection during April, the results of which were published on 16 July. The Trust has retained its overall rating of "Good", with Good reported in all domains apart from Safe. The Safe domain has been assessed as "Requires Improvement" as improvements are needed in Urgent and Emergency Care, Community services and Community and Inpatient CAMHS. Seven other services were rated "Good" for the Safe domain.<br><br>Two service areas, Transitional services and inpatient Mental Health, were upgraded from an overall assessment of "Requires Improvement" to "Good" during this inspection. |
|  |                                  | Critical Care                      | Good                         |  |   |
|  |                                  | Medical Care                       | Good                         |  |   |
|  |                                  | Outpatients and diagnostic imaging | Good                         |  |   |
|  |                                  | Urgent and Emergency Services      | Good                         |  |   |
|  |                                  | Neonatal services                  | Requires Improvement         |  |   |
|  |                                  | Transitional services              | Good                         |  |   |
|  |                                  | Surgery                            | Good                         |  |   |
|  |                                  | End of life care                   | Outstanding                  |  |   |
|  |                                  | Mental Health                      | Good                         |  |   |

## Highest Quality Health Care - Provider CQC Ratings

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| Organisation Name  | Date of latest inspection report | Specialism / Services  | CQC rating           | CQC Rating   | Comments   |
|--|----------------------------------|--|----------------------|--|--|
| Sheffield Health and Social Care NHS Foundation Trust<br><a href="https://www.cqc.org.uk/provider/TAH">https://www.cqc.org.uk/provider/TAH</a> | 05/10/2018                       | Overall Rating   | Requires Improvement | Is the service safe? – Requires Improvement<br>Is the service effective? – Good<br>Is the service caring? – Good<br>Is the service responsive? – Good<br>Is the service well-led? – Requires Improvement | The Trust is being managed via the contracting process, site visits and a future Board to Board meeting. |
|  |                                  | Wards for people with a learning disability or autism                      | Good                 |  |  |
|  |                                  | Long stay or rehabilitation mental health wards for working age adults     | Good                 |  |  |
|  |                                  | Community mental health services with learning disabilities or autism      | Good                 |  |  |
|  |                                  | Acute wards for adults of working age and psychiatric intensive care units | Requires Improvement |  |  |
|  |                                  | Community-based mental health services for adults of working age           | Good                 |  |  |
|  |                                  | Community-based mental health services for older people                    | Outstanding          |  |  |
|  |                                  | Forensic inpatient/secure wards  | Requires improvement |  |  |
|  |                                  | Mental health crisis services and health-based places of safety            | Requires improvement |  |  |
|  |                                  | Substance misuse services  | Good                 |  |  |
|  |                                  | Wards for older people with mental health problems                         | Good                 |  |  |

### CCG IAF for 2018/19

The IAF ratings were published nationally on 10th July and NHS Sheffield CCG was assessed as “Good”, for the third year running, based on our delivery in the previous year (April 2017 to March 2018). There are four ratings: “Outstanding”; “Good” “Requires Improvement” or “Inadequate”.

The IAF results are available to the public on the MyNHS website here: <https://www.nhs.uk/service-search/performance-indicators/organisations/ccg-year-end-2015-assurance-assessment?ResultsViewId=1176>

Across the South Yorkshire and Bassetlaw Integrated Care System, Doncaster, Barnsley, Bassetlaw and Rotherham were rated as “Outstanding”, and Sheffield was rated as “Good”.

The IAF measures a CCG’s performance in a balanced way, assessing Quality of Leadership (25% of the overall score), Financial Management (25% of the score) and our performance against 58 indicators which look at outcomes of care, health outcomes, access to services, patient experience, public health indicators, and corporate governance. The 50 indicators provide a very broad overview of a CCG’s performance, looking at issues as diverse as: one year survival from all cancers; women’s experiences of maternity services; dementia care planning; neonatal mortality; patient experience of GP services, access to extended ours services in primary care, and inequalities in hospital admissions.

The indicator “dashboard” allows CCGs to look at changes from year to year, and to compare ourselves nationally and with our peers (NHS England benchmarks us against 10 other CCGs which are deemed to have similar characteristics).

#### **There were areas where Sheffield improved last year:**

##### Better Health / Better Care

- Waiting times for a diagnostic test
- Delayed transfers of care
- Neonatal mortality and stillbirths
- Reliance on specialist inpatient care for people with a learning disability and /or autism
- Anti-microbial resistance and appropriate prescribing in primary care

##### Sustainability / Leadership

- In year financial performance improved from Amber to Green
- Compliance with statutory guidance on patient and public participation – now rated as GREEN (was amber last time)

#### **There were areas that showed deterioration, compared to the previous year:**

##### Better Health / Better Care

- Diabetes patients having achieved all NICE recommended treatment targets
- Cancers diagnosed at early stage
- Waiting times for cancer treatment
- Childhood obesity
- Women’s experience of maternity services
- Maternal smoking at time of delivery
- Emergency admissions for urgent care sensitive conditions

##### Sustainability / Leadership

- Progress against Workforce Race Equality Standard
- Quality of CCG Leadership – now rated as AMBER (was Green last time)

#### **Summary**

It is a notable achievement for Sheffield CCG to retain a “Good” rating in the context of the challenges faced in the last year. Of our CCG peer group, one CCGs was assessed as “Requires Improvement” and four as “Outstanding”. The CCG will continue to address the areas where we need to improve.