

## Deputy Accountable Officer's Report

Item 22g

Governing Body meeting

2 May 2019

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| <b>Author(s)</b>  | Brian Hughes, Deputy Accountable Officer |
| <b>Purpose of Paper</b>   |  |
| Noting  |  |
| <b>Key Issues</b>   |  |
| <ul style="list-style-type: none"> <li>• Independent Improvement Director – Mike Potts</li> <li>• 2018-19 Annual Review</li> <li>• Health &amp; Wellbeing Week – 15 April 2019</li> <li>• Sheffield Accountable Care Partnership</li> <li>• Accountable Care Partnership – Chief Executive's Time Out</li> <li>• South Yorkshire and Bassetlaw Integrated Care System Health Executive Group (HEG)</li> </ul> |  |
| <b>Is your report for Approval / Consideration / Noting</b>   |  |
| Noting  |  |
| <b>Recommendations / Action Required by Governing Body</b>  |  |
| The Governing Body is asked to note the report.   |  |
| <b>Governing Body Assurance Framework</b>   |  |
| <p><b><i>Which of the CCG's objectives does this paper support?</i></b><br/>                 This paper provides assurance that risks will be identified and managed to help ensure the achievement of the CCG's objectives.</p>  |  |
| <b>Are there any Resource Implications (including Financial, Staffing etc.)?</b>  |  |
| No  |  |
| <b>Have you carried out an Equality Impact Assessment and is it attached?</b>   |  |
| <p><b><i>Please attach if completed. Please explain if not, why not</i></b><br/>                 There are no specific issues associated with this report</p>   |  |

***Have you involved patients, carers and the public in the preparation of the report?***

Not applicable

## **Deputy Accountable Officer's Report**

### **Governing Body meeting**

**2 May 2019**

This report summaries the business that has been concluded on behalf of the Accountable Officer, during March and April 2019.

#### **Independent Improvement Director – Mike Potts**

As part of our joint commitment to address current concerns relating to aspects of the CCG, we have appointed an Independent Development Director for a short period of time to bring additional assurance to the action plan being developed.

Following a formal recruitment process Mike Potts has now taken up this role on a part time basis and will be working with the CCG until October 2019. Mike is a highly respected NHS Chief Executive who has worked across both CCGs and Acute Trusts for almost 40 years. He has spent 12 years as Chief Executive of 3 high-performing commissioning organisations in Yorkshire as well as working at a regional and national level. Mike has supported a number of organisations to deliver transformational change, and we are confident that his experience and knowledge, coupled with the commitment of people across our CCG, will help us to do the same. Mike is working alongside our internal team which is led by Nicki Doherty.

An Implementation Plan Steering Group has been established, which is Chaired by Chris Nield (Lay Member), the membership includes representatives from our Staff Forum.

#### **2018-19 Annual Review**

NHS England / NHS Improvement met with the CCG on 26 March to hold their annual review of our performance for the year ending 31 March 2019. The meeting was chaired by Sir Andrew Cash in his role of the CEO of the South Yorkshire and Bassetlaw Integrated Care System. Their findings are summarised below:

We were congratulated for a number of achievements and areas where we are making progress, notably:

- Reducing the number of delayed transfers of care
- Partnership work to improve mental health services across the city, including the roll out of IAPT services for people living with physical health conditions
- Delivery of 85% of our planned QIPP savings (£15.6 million)
- Working with STH NHS FT to develop a new blended tariff to support more integrated service delivery
- Development of primary care neighbourhoods.

In terms of areas where performance needs to be strengthened, two areas were mentioned which were as we would have expected: the four hour A&E standard and the delivery of the nine cancer waiting time standards.

The positive tenor of the meeting is reflected in the closing words of their formal letter: *'In conclusion, 2018/19 has been a good 12 months for the CCG. You have delivered real improvements for your population and are aware of the areas which need focus going forward. The leadership team is committed to improving and to continuing as an active partner in the city and across the wider South Yorkshire & Bassetlaw system'*.

The full report is included in the supporting information pack at item 22o.

### **Health and Wellbeing Week – 15 April 2019**

At the time of writing, a number of activities are taking place at 722, which include a staff walk, blood pressure checks and IAPT mindfulness taster sessions. Staff from the Cycleboost team will also be attending to talk through various options for more healthy and sustainable ways to travel.

The Health and Wellbeing week of activities are always very well attended and received.

### **Sheffield Accountable Care Partnership**

ACP activities have been provided in the ACP Programme Director's report included in the supporting information pack at item 22c(v).

### **Accountable Care Partnership – Chief Executives Time Out**

On 8 April I attended the ACP Chief Executives Time Out, the purpose of the session was to discuss a number of topics that included: Primary Care Networks and Primary Care at Scale; the changing roles of CCGs in the wider ICS context and current challenges.

### **South Yorkshire & Bassetlaw Integrated Care System – Health Executive Group (HEG)**

On 9 April I attended the inaugural meeting of the SYB ICS Health Executive Group (HEG) at the Crown Hotel, Bawtry.

The SYB ICS expect to take on more responsibilities from the beginning of April. The purpose of the session was for the Executive Group to come together to agree how we will work together as partners during 2019/20; to be clear on our agreed 'system' priorities and embed the governance framework within which we will work.

The first System HEG business also took place on this day. In addition to Trust Chief Executives and Accountable Officers, future meetings will include representatives from Primary Care Federations / Networks, the Yorkshire and Humber Academic Health Science Network, Arms Length Bodies, clinical leaders and members of the ICS team.

## **Integrated Urgent Care – NHS 111 and Clinical Advice**

The new (Integrated Urgent Care - NHS 111 and Clinical Advice) service started on 1 April 2019 and is performing well. CCGs in South Yorkshire and Bassetlaw are working with the Yorkshire Ambulance Service to improve the patient pathways and increase the number of callers who receive a booked appointment with the appropriate local service.

A diversionary pathways group continue to review pathways to increase the volume of hear and treat and hear, see and treat (or refer into community based services). The first priority to be considered will be respiratory pathways, with consideration being given to improving support to Care Homes and mental health pathways. A number of innovations have been identified to support this work and will be considered for adoption in South Yorkshire and Bassetlaw (SYB).

The Escalation Management System (EMS) that has been adopted and rolled out across SYB is being reviewed following the end of the pilot period. The report will be shared at the Urgent and Emergency Care Steering Board for South Yorkshire and Bassetlaw.

The review of the Hospital Ambulance Liaison Officers (HALO) that have been deployed into Doncaster, Rotherham and Sheffield hospitals is due to be produced by Yorkshire Ambulance Service. This will consider the impact these roles had on improving patient handover from ambulances on arrival at the A&E Departments and supporting flow through the A&E Departments.

The Care Home Bed capacity tracker tool has also been adopted and used by most of SYB's care homes improving the information on the availability of care home beds. This tool should make it easier for staff supporting patient discharges to identify and appropriate care home bed to suit the patient's needs, increasing both patient experience and improving the discharge process.

The hosted networks, recommended following the hospital service review, are being established and Barnsley Hospital NHS Foundation Trust will be the host for the A&E Network with Sheffield CCG being the designated partner CCG for that network.

The national lead for High Intensity User Schemes (supporting patients who attend A&E on a regular basis) is attending a workshop for SYB CCGs and providers on 29 April 2019 where they will consider how to implement such a scheme locally by September of this year.

Paper prepared by Alison Kuppusamy, Business Manager to CCG Chair and Accountable Officer

On behalf of Brian Hughes, Deputy Accountable Officer

24 April 2019