

## Report from the meetings of the Strategic Patient Engagement, Experience and Equality Committee meeting

Governing Body meeting

Item 17 f

5 November 2020

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<b>Purpose of Paper</b>	
The key messages from the adopted minutes from the Strategic Patient Engagement, Equality and Experience Committee in September are summarised.	
<b>Key Issues</b>	
Key points are highlighted below.	
<b>Is your report for Approval / Consideration / Noting</b>	
For noting	
<b>Recommendations / Action Required by Governing Body</b>	
<p>Following the SPEEEC meeting in September 2020 the Governing Body is asked to note:</p> <ul style="list-style-type: none"> <li>• Be assured that SPEEEC are keeping an eye on the temporary closure of the Minor Injuries Unit and the changes to the primary care hubs and the Engagement Team are liaising with the OSC in line with the CCGs legal duties</li> <li>• The strong contribution that the Communication, Engagement and Patient Experience teams are making towards cultural change in the CCG. How we work and develop our relationship with the public, including with external organisations, SCC, Healthwatch and the voluntary sector.</li> </ul>	
<b>What assurance does this report provide to the Governing Body in relation to Governing Body Assurance Framework (GBAF) objectives?</b>	
<p><b>Which of the CCG's Objectives does this paper support?</b>                  Objective 1: To improve patient experience and access to care</p> <p><b>Description of Assurances for Governing Body</b></p> <p>Principal Risk: 1.1 Insufficient communication and engagement with patients and the public on CCG priorities and service developments, leading to decisions that do not fully meet needs.</p>	

<b>Are there any Resource Implications (including Financial, Staffing etc)?</b>
No
<b>Have you carried out an Equality Impact Assessment and is it attached?</b>
No, as this is a highlight paper
<b>Have you involved patients, carers and the public in the preparation of the report?</b>
Two public representatives are part of the committee, alongside two Governing Body lay members. All discussions relate to assuring the Governing Body that appropriate public engagement, equality and patient experience work has been undertaken.