

## Chair's Report

Governing Body meeting  
 9 January 2020

<b>Author(s)</b>	Dr Terry Hudson, Chair
<b>Purpose of Paper</b>	
To update Governing Body on the activities of the Chair	
<b>Key Issues</b>	
<ul style="list-style-type: none"> <li>• Urgent Care</li> <li>• Joint Commissioning with Sheffield City Council</li> </ul>	
<b>Is your report for Approval / Consideration / Noting</b>	
Noting	
<b>Recommendations / Action Required by Governing Body</b>	
The Governing Body is asked to note the report.	
<b>What assurance does this report provide to the Governing Body in relation to Governing Body Assurance Framework (GBAF) objectives?</b>	
This paper provides assurance that risks will be identified and managed to help ensure the achievement of all of the CCG's objectives.	
<b>Are there any Resource Implications (including Financial, Staffing etc)?</b>	
No	
<b>Have you carried out an Equality Impact Assessment and is it attached?</b>	
<p><i>Please attach if completed. Please explain if not, why not</i></p> <p>There are no specific risks associated with this report</p>	
<b>Have you involved patients, carers and the public in the preparation of the report?</b>	
Not applicable	

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This report summarises the business that has been concluded on behalf of the CCG during November and December 2019.

This is my second report to you since being elected as Chair and I am slowly settling in well at 722. During the past two months I have continued to meet individually with Governing Body members and clinical directors to hear ideas, plans and individual work streams. I continue to meet with partners across our local system as well as being involved in several meetings with colleagues across the Integrated Care System.

**BMJ Leaders in Healthcare Conference**

In early November I attended the BMJ Leaders in Healthcare conference in Birmingham. The conference was attended by several hundred medical leaders from across the world and concentrated on several core leadership topics relating to self, organisation and system. One very useful session I attended was on value-based decision making processes and how these can help deliver high-quality and sustainable healthcare: this sees value not just as a financial anchor, but as value in desired outcomes. I have discussed this with our deputy directors who have developed a Best Possible Value (BPV) framework to help prioritise our commissioning intentions for the next five years.

**Commissioning Intentions**

I would like to highlight the superb work of our deputy directors in bringing together feedback and data from right across our CCG and wider partners about what key problems and priorities we should focus on over the next five years. These have been built up over a number of months with the deputy directors engaging with a number of working groups in the CCG, Governing Body and Senior Management Team (SMT). Governing Body has been kept informed and updated throughout the process and have helped steer the agenda in our upcoming commissioning agenda and strategy. I am sure you will join me in thanking our deputy directors for the superb work that they have been doing and the sense of inclusion and change they have brought to the process.

**Joint Commissioning Committee with Sheffield City Council**

At December Governing Body I gave an update presentation on our progress with Joint Commissioning with Sheffield City Council. As a committee we have revisited the underlying principles of why we might wish to commission jointly (the 'why') and rebuild our ambition to ensure the people of Sheffield experience a high quality seamless and integrated health and social care service. We have had two core committee meetings co-chaired by myself and Cllr George Lindars-Hammond where we have reaffirmed the ambitions and have developed a road-map to having a committee with delegated authority within one year to commission our Better Care Fund.

## **Urgent Care**

In my role as Clinical Lead for the recent Urgent Care review in 2019, and now as Chair of the CCG, it is important to reflect on how well the CCG lead the review and take forward any lessons learnt to continue to improve and share good practice. We started the Review with lessons learnt from the Urgent Care Consultation we had recently undertaken in 2018. The key messages from that were that we needed to be more transparent, work more in partnership with partners and public across Sheffield and share as much information as possible to inform partners and public.

We reflected the above main lessons in our approach to completing the Review. We spent good quality time with partners and public to understand clearly the challenges with urgent care services, sharing data on our current services, seeking information from hard to reach groups about the challenges they face with urgent care, undertook two surveys for staff and public to complete and held six workshops across six months with partners and public to co-develop and refine our key challenges, agreed a definition of urgent care, analysed all the information we received which altogether gave us and workshop participants a real insight and rich information into how the public and staff use and feel about urgent care services.

Underpinned by strong governance and assurance from the Overview and Scrutiny Committee, the Accountable Care Partnership, and the internal Strategic Patient Engagement, Experience and Equality Committee, we are now in a much better position knowing what we need to do to improve urgent care services than first time round.

We can now improve urgent care services based on a much stronger foundation. The methodology we have used has been shared internally, to share good practice. We cannot rest on our laurels, and will continue to improve the way we develop services jointly with partners and public.

## **Chair's Surgeries**

I have now held a number of Chair's Surgeries since starting as Chair. These are an opportunity for staff to drop in and discuss any thoughts, ideas or concerns with me directly. The sessions have been well attended, with long queues building up at the November session! I am pleased to say that a number of things have been brought to my attention which I have been able to make a difference to.

## **Health and Wellbeing Board**

I attended the Health and Wellbeing Board strategy session on 28 November 2019. Papers for the future public Health and Wellbeing Boards can be found at <https://www.sheffield.gov.uk/home/public-health/health-wellbeing-board>.

## **Recommendation**

The Governing Body is asked to note this report.

**Paper prepared by:** Dr Terry Hudson, CCG Chair

**December 2019**