

## Report from the meetings of the Strategic Patient Engagement, Experience and Equality Committee meeting

Governing Body meeting

Item 20h

14 January 2021

<b>Author(s)</b>	Lucy Ettridge, Deputy Director of Communications, Engagement and Equality
<b>Sponsor Director</b>	Brian Hughes, Deputy Accountable Officer
<b>Purpose of Paper</b>	
The key messages from the adopted minutes from the Strategic Patient Engagement, Equality and Experience Committee in November 2020 are summarised.	
<b>Key Issues</b>	
Key points are highlighted below.	
<b>Is your report for Approval / Consideration / Noting</b>	
<b>For noting</b>	
<b>Recommendations / Action Required by Governing Body</b>	
<p>Following the SPEEEC meeting on 24 November 2020 the Governing Body is asked to note:</p> <ul style="list-style-type: none"> <li>• Need to affirm to Governing Body the excellent work regarding Covid Phase 2 and the organisations obligation to listen and respond appropriately moving forward.</li> <li>• The primary care consultations and general practice change, moving towards a model of what good looks like.</li> <li>• In terms of good practice the prescription order line work undertaken, particularly the focus on reaching out to those least likely to engage without a targeted approach.</li> <li>• The Healthwatch Carers report is an example of good practice.</li> </ul>	
<b>What assurance does this report provide to the Governing Body in relation to Governing Body Assurance Framework (GBAF) objectives?</b>	
<p><b>Which of the CCG's Objectives does this paper support?</b>                  Objective 1: To improve patient experience and access to care</p> <p><b>Description of Assurances for Governing Body</b>                  Principal Risk: 1.1 Insufficient communication and engagement with patients and the public on CCG priorities and service developments, leading to decisions that do not fully meet needs.</p>	

<b>Are there any Resource Implications (including Financial, Staffing etc)?</b>
No
<b>Have you carried out an Equality Impact Assessment and is it attached?</b>
No, as this is a highlight paper
<b>Have you involved patients, carers and the public in the preparation of the report?</b>
Two public representatives are part of the committee alongside two Governing Body lay members. All discussions relate to assuring the Governing Body that appropriate public engagement, equality and patient experience work has been undertaken.