

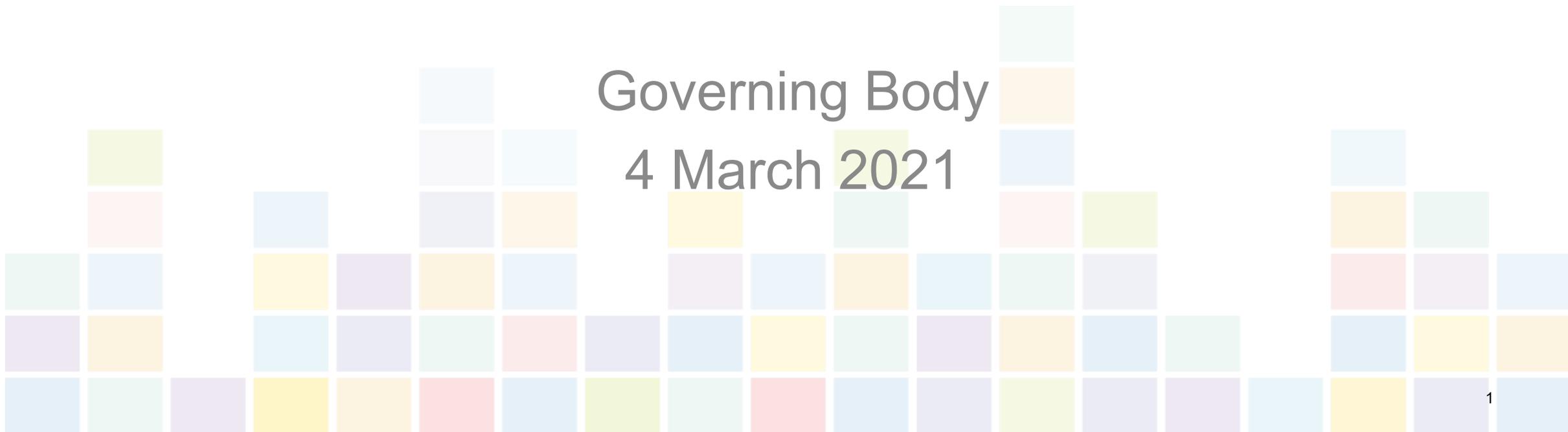
Sheffield CCG

2021/22 Operational Plan Update

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Governing Body

4 March 2021



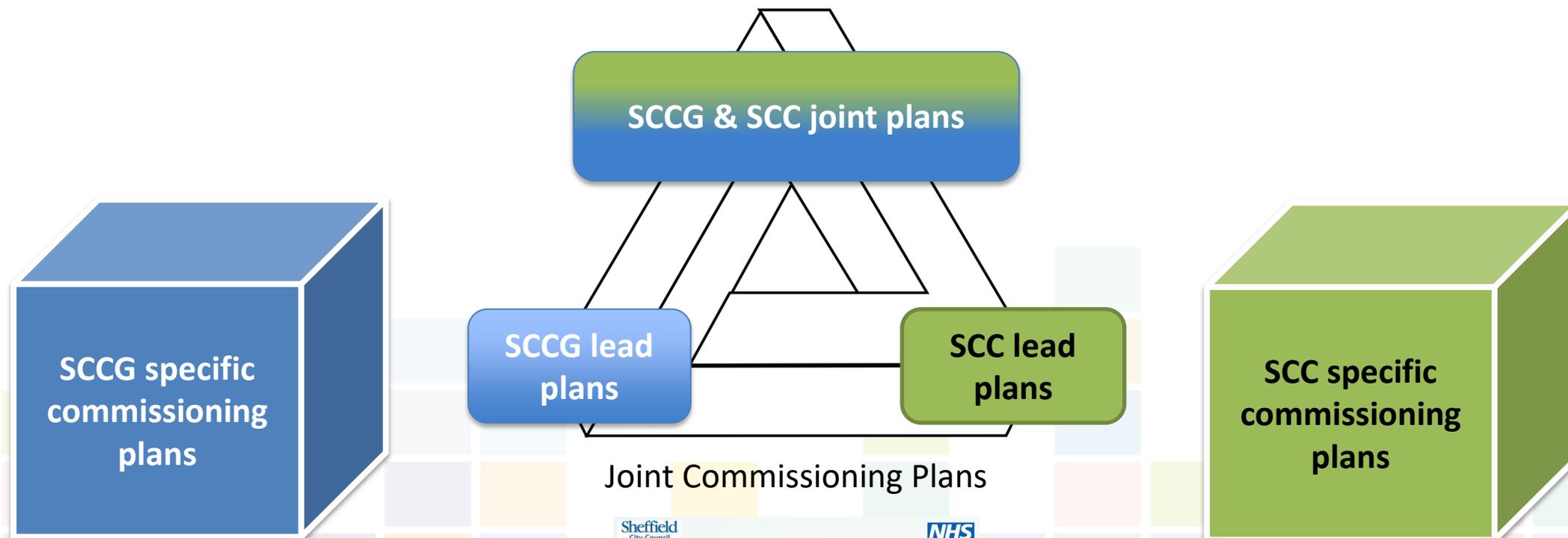
2021/22 Operational Plan

- Impact of COVID-19 pandemic
- Joint commissioning plan with Sheffield City Council
- Integrating Care
- Health and care inequalities

Operational plan structure:

- Chapter 1: NHS Sheffield CCG: Who we are, and what we do
- Chapter 2: A review of 2020/21: Our response to COVID-19
- Chapter 3: Our Commissioning Intentions for 2021/22 incl. The Sheffield Health and Social Care Plan for 2021/22
- Chapter 4: Restoring services, building resilience and reducing the impact of inequalities
- Chapter 5: Our highest priorities for quality and safety
- Chapter 6: Being a caring employer that values diversity and maximises the potential of our people

2021/22 Operational Plan



How we developed our 2021/22 Sheffield Commissioning Plan

- Teams within the CCG and the Council worked together to identify actions to be delivered in 2021/22
- These actions have been reviewed to assess how they help us to meet our local needs, CCG objectives and regional/national requirements including the following:
 - NHS Long Term Plan
 - 2021/22 planning guidance (expected March 2021)
 - Operational priorities for 2021/22 (23rd December letter)
 - Integrating Care document
 - South Yorkshire & Bassetlaw Integrated Care System
 - Sheffield Health & Wellbeing
 - Joint Commissioning Committee
 - Accountable Care Partnership
- The results of this work will help us decide how we use our resources to have the greatest impact for the city's population
- 18 Joint commissioning intentions for Sheffield CCG and Sheffield City Council.
- 9 Commissioning intentions for Sheffield CCG in addition to the joint intentions.
- Reducing the impact of health inequalities is the golden thread throughout all of our intentions.



Sheffield Health & Social Care Plan 2021/22

Sheffield Commissioning Plan 2021/22

Health and Care Services that deliver what you need

VISION

Working with you to make Sheffield Healthier
&
Helping you to stay Independent, Safe & Well

- Reducing and tackling inequalities across Sheffield
- Better health and wellbeing whilst leading the improvement of quality of care
- Strong health and care economy
- Thriving communities
- Care closer to home
- A caring employer

OBJECTIVES

PRIORITIES



Communities



Voluntary
Sector



Ongoing Care



Children &
Families



Mental Health &
Learning Disability



Frailty

Will include:

Personalised Care; Quicker diagnosis; Reduced waiting times; Improved access to Primary Care; Reduced demand on services – those who need treatment will get it; Resilient Communities with more services delivered in the community and closer to home; Improved mental health crisis care; Community children services.

OUTCOMES

Bringing Health and Social Care Together

- By working together, we can make sure that what you need to live full and healthy lives is available to you.
- We will use your feedback and the information that we collect to make sure the services are of high quality, safe and deliver what you need whilst we also manage the costs and get the most from our money.
- We will join our workforce and resources to focus on the delivery of our priorities.
- We will listen to what is important to you, and together, make changes to health and care services that you use.

Our Joint Priorities

- We will continue to respond to the COVID-19 pandemic.
- We will reduce health and social care inequalities across Sheffield.
- We will focus on improving access to and availability of health and care services.
- We will ensure all children across Sheffield have the best possible start in life.
- We will improve the support and treatment for your mental health and wellbeing.
- We will make sure if you need health and social care support then this is personalised to your needs.

Joint Commissioning Intentions for 2021/22

Communities/Voluntary Sector

- Tackling health inequalities within primary care and your community.
- Improve access to healthcare and health outcomes for people experiencing homelessness, vulnerable migrants, sex workers, traveller groups and ex-offenders.
- Establish a Sheffield Alcohol Liaison Service for individuals who repeatedly present at the Northern General Hospital with alcohol related conditions and support needs

Ongoing Care

- Work with partners to adopt and develop a personalised approach to re-establish long term condition monitoring and reviews to recover control and management of conditions to pre-COVID levels
- Recommission the Individual Placement Support employment service and Working Win

Children & Families

- Design a new model of local children and young peoples' health and care services.
- Review and improve existing services that help children who have experienced adverse events (ACEs).
- Put in place enhanced SEND (Special Educational Needs and Disabilities) support provision in line with the Sheffield Inclusion Strategy.
- Improve the linkage between children's and adults services.



Joint Commissioning Intentions for 2021/22

Mental Health & Learning Disability

- Establish an all age eating disorder service.
- Improve access to 24/7 crisis services for children, young people and adults; and extend the mental health liaison service.
- Improve access to mental health support for children and young people focusing on early intervention, prevention, support into schools and access into CAMHS (Child and Adolescent Mental Health Services).
- To improve and enhance the out of hours crisis care for people with learning disability as part of the national "Building the Right Support model" and aligning to the Crisis Transformation Programme.
- Improve the physical health of people with mental health, learning disability, autism and dementia.
- To deliver the 13 recommendations outlined within the Dementia Strategy aimed at improving a range of pathways to support for this population and their families
- Implement city wide roll out of Mental Health Primary and Community Care new model of neighbourhood support

Frailty

- Further development of a city wide intermediate care offer to sustain the reduced delayed transfers of care position
- Development of discharge home to assess service to enable assessment at home of any ongoing support needs



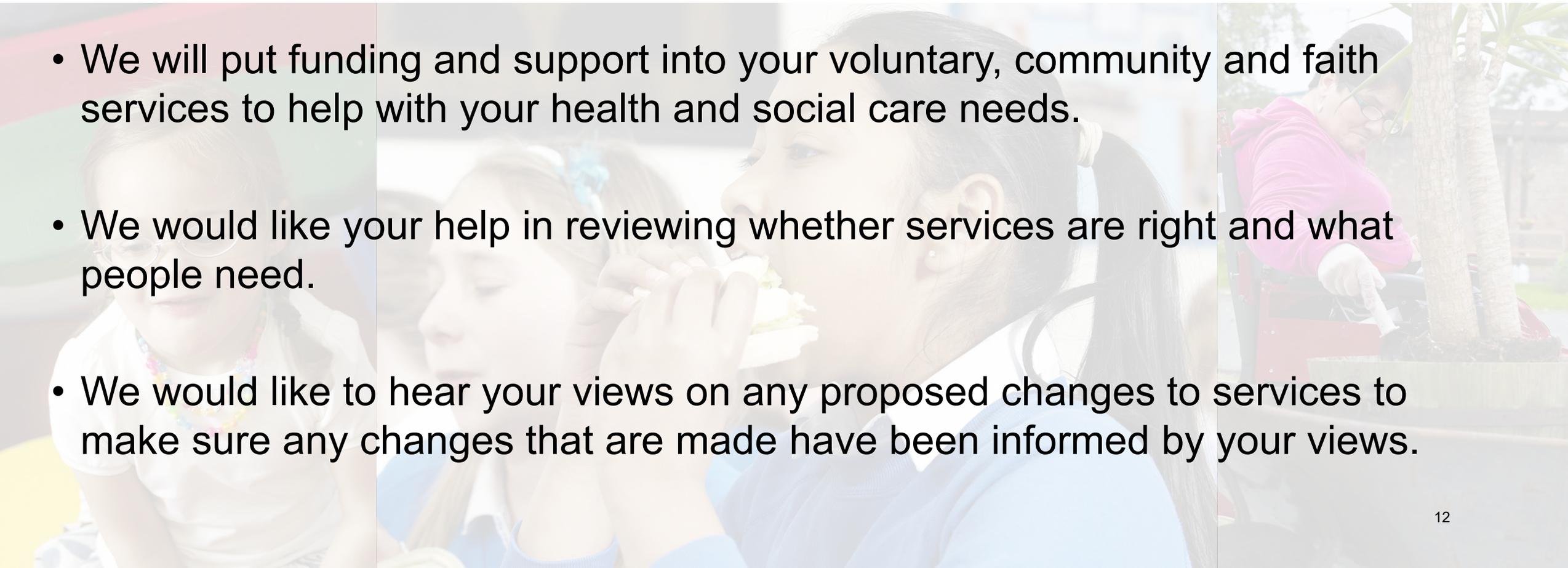
What Will be Different?

We will continue to improve and make better the following areas:

- Health and care services will prioritise your personal needs and circumstances in planning your care and treatment.
- Services will be provided more within your community.
- If you or your child experiences a mental health problem, we will ensure they receive the right care and support quickly.
- If you need support, your health and social care needs will be met in a joined up approach and the support offered as early as possible.
- If you have to go to hospital, we will make sure you are discharged when you are ready and to the right place with the right support.
- We will make sure you get the right treatment and after care if you have an accident or in need of urgent support.

Working in partnership with Sheffield people

- We will listen and engage with you and your community to understand your specific needs and work with you to co-produce the redesign of services.
- We will put funding and support into your voluntary, community and faith services to help with your health and social care needs.
- We would like your help in reviewing whether services are right and what people need.
- We would like to hear your views on any proposed changes to services to make sure any changes that are made have been informed by your views.



Working in partnership with health, care and community organisations

- We will work with voluntary and community organisations to ensure health and care services meet your expectations.
- We will work with your GP and hospitals to ensure your feedback shapes services.
- We will ensure the service you receive is high quality, safe and meets your needs.
- We will monitor whether the services are delivering what is needed and work with others to change them if they are not.
- We will listen to health and social care providers to make sure they have what they need to deliver their services.

Sheffield CCG Commissioning Intentions

Our intentions that are separate from the joint intentions:

(Reset, recover, reinstate NHS services)

- Primary Care Resilience
- Commission the Provision of Clinical Advice and Guidance
- Improve Knowledge about Urgent Care Services
- End of Life
- Development of the local Clinical Advice Service (CAS)
- Redesigned Community Phlebotomy Services
- Commission Cancer Services in Line with National and Local Cancer Alliance Strategies
- Actions to support recovery of elective activity
- Implement an assurance framework to monitor safeguarding and achievement of quality standards across all Sheffield organisations

Reducing the impact of inequalities across Sheffield

A working group has been established focusing on where we need to focus our efforts on reducing the impact of inequalities.

- Population health management information as well as feedback and public engagement information has been used to look at our main areas and inform our discussions.
- Deprivation, BAME and the population who are homeless are the main focus areas with other areas identified as also being targeted through the delivery and achievement of our commissioning intentions such as the deaf community, blind community and asylum seekers.

2021/22 commissioning plan will focus on achievement of outcomes with a framework that is underpinned by reducing inequalities across Sheffield.

Working with the voluntary, community and faith services across Sheffield is a high priority within the joint commissioning objectives and will be an integrated approach across Sheffield CCG and Sheffield City Council.

Next Steps

- Development of a health inequalities outcome framework.
- Implementation and delivery plans are being worked up across both Sheffield CCG and Sheffield City Council
- 2021/22 Operational Plan to be submitted to Governing Body public meeting in May 2021.

Recommendations

To consider the progress to date on the joint commissioning plan and Sheffield CCG's operational plan for 2021/22.