

## Winter Resilience Locally Commissioned Service (LCS) Update

Primary Care Commissioning Committee meeting

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24 May 2017

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<b>Purpose of Paper</b>	
To present information that demonstrates the right metrics were in place for the Winter Resilience Locally Commissioned Service.	
<b>Key Issues</b>	
The scheme generated additional capacity in GP practices over winter, supporting access. It is unclear what impact this had on the morale of GPs.	
<b>Is your report for Approval / Consideration / Noting</b>	
Consideration/Noting	
<b>Recommendations / Action Required by the Primary Care Commissioning Committee</b>	
<p>The Primary Care Commissioning Committee is asked to:</p> <ul style="list-style-type: none"> <li>• Note the impact the scheme had on access.</li> <li>• Consider whether a survey monkey questionnaire of GPs could adequately assess the impact on GP morale and whether this would be worthwhile in future years.</li> </ul>	
<b>Governing Body Assurance Framework</b>	
<p><b><i>Which of the CCG's objectives does this paper support?</i></b></p> <ol style="list-style-type: none"> <li>1. To improve the quality and equality of healthcare in Sheffield</li> <li>2. To improve patient experience and access to care</li> <li>3. To work with Sheffield City Council to continue to reduce health inequalities in Sheffield</li> <li>4. To ensure there is a sustainable, affordable healthcare system in Sheffield.</li> </ol>	
<b>Are there any Resource Implications (including Financial, Staffing etc)?</b>	
There are no resource implications because the scheme has come to an end.	

**Have you carried out an Equality Impact Assessment and is it attached?**

*Please attach if completed.* No

**Have you involved patients, carers and the public in the preparation of the report?**

No

# Feedback on Winter Resilience Locally Commissioned Service (LCS)

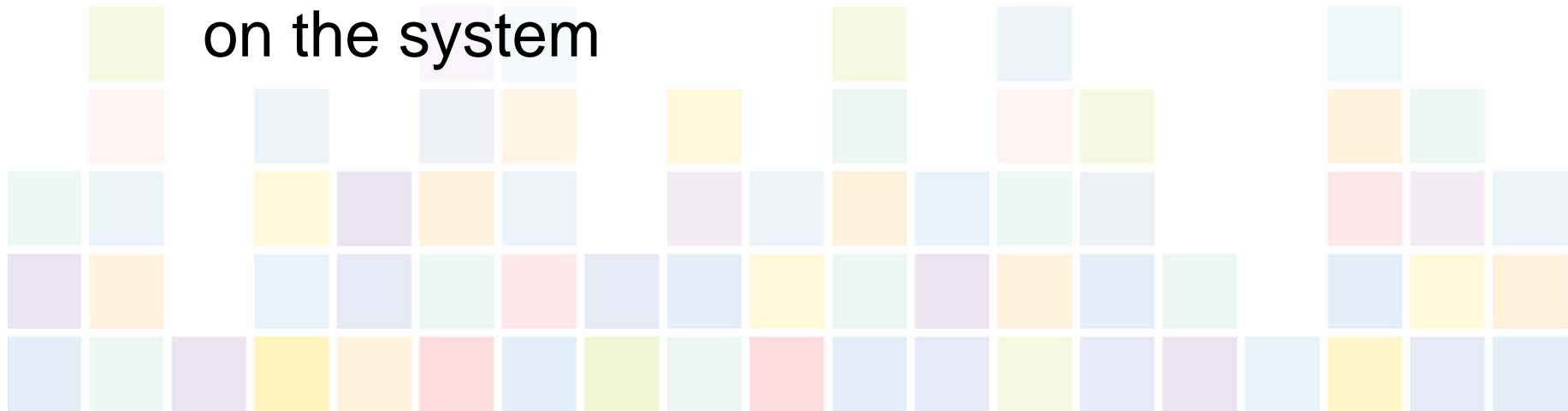
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# Purpose of the Winter Resilience LCS

- The outcomes of this LCS were to
  - to support access to primary care
  - to help the morale of GPs across the city as seasonal demand places increased pressure on the system



## Winter Resilience LCS Activity and impact

- Over 20,000 additional appointments between December and March (virtually all extra appointments rather than extended appointments or home visits)
- Unclear what impact this had on GP morale
- A&E activity was 1% less than plan over the 4 month period (although there were other contributory factors)

## The Primary Care Commissioning Committee is asked to:

- Note the impact the scheme had on access.
- Consider whether a survey monkey questionnaire of GPs could adequately assess the impact on GP morale and whether this would be worthwhile in future years