

Branch Closure Request Dr Mehrotra – Richmond Road/Darnall

Primary Care Commissioning Committee meeting

29 March 2017

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Sponsor	Katrina Cleary, Programme Director Primary Care
Is your report for Approval / Consideration / Noting	
Approval	
Are there any Resource Implications (including Financial, Staffing etc)?	
Resource support will be required to manage process of branch closure if agreed support from PC commissioning, NHSE and patient engagement team.	
Audit Requirement	
<u>CCG Objectives</u>	
<i>Which of the CCG's objectives does this paper support?</i>	
2. To improve the quality and equality of healthcare in Sheffield 4. To ensure there is a sustainable, affordable healthcare system in Sheffield	
<u>Equality impact assessment</u>	
<i>Have you carried out an Equality Impact Assessment and is it attached? No if not, why not?</i> A QIA will be completed following agreement to closure	
<u>PPE Activity</u>	
<i>How does your paper support involving patients, carers and the public?</i> Patients, carers and stakeholders of the surgery will be consulted on the proposal which has already started through the PPG and surveys.	
Recommendations	
The Primary Care Commissioning Committee is asked to support the proposal to work through an implementation plan of a branch closure.	

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1. Introduction / Background

Darnall Road Surgery has 3419 registered patients (January 2017) split over two sites in Darnall (main) and Richmond (branch); the surgeries are approximately 2 miles apart.

The Richmond Road site has seen a reduction in patients in recent years and their branch now serves a population of fewer than 800 patients from around the Richmond area. The CCG average actual list is 6,634 and average weighted list is 6,465.

The practice boundary of the main and branch covers the same area and therefore patients are able to present at either surgery. At the moment patients can book in at either site and the practice has found that just as many patients from Darnall Health Centre are booking in at the Richmond Road Surgery as the Richmond Road patients.

There are 3 other GP surgeries that operate with the practice boundary (appendix 1). There is a surgery very close to the branch, Richmond Medical Centre that is at 462 Richmond Road; Dr Mehrotra Branch is 400 Richmond Road.

Paper seeks support from PCCC to work through the required programme of work for the surgery to relocate all of their services and staff to their main site at Darnall from their branch at Richmond.

2. Issues Facing the Practice

Following a meeting with the CCG in November 2016 to discuss the options for the practice, they have made a formal request to close its Richmond Road site as soon as possible. With all of the staff transferring to the main site, plus all of their patients should they choose to.

The list size at Richmond is gradually reducing, currently there are 784 patients left at this site and 2625 at the Darnall site which is on the increase. The practice feels that it is not viable to keep both sites open due to the small number of patients left here. Due to the increase at the main surgery at Darnall Health Centre, the practice is finding it difficult to provide adequate services to both sites.

In recent years the practice has had some recruitment issues. Operating from a branch and main site reduces the capacity of their already small resources. Operationally for a small practice it is not practicable to operate over two sites and they have requested to concentrate their resources at one site. There are also considerable resource implications, it is not cost effective to keep both sites open due to staff costs and equipment, and it does impact on their ability to recruit. The practice currently one GP that works over both

sites supported with regular locums. The practice state it would support managing their service and providing appointments easier if their team worked together on one site.

The practice expects further complications this year when a clinical staff member is expected on maternity leave which will create a further pressure on their service. The practice also report issues in securing locum cover for both sites.

2a Main Site – Darnall

The practice operates from this building operating under a lease arrangement. Another practice is co-located in this building.

As part of the scheme reduction from two sites to one, there would be the opportunity to release some rental reimbursement from this process. Richmond Road annual reimbursement is £31,800 per annum.

The practice has applied for a core capital development grant to refurbish some extra rooms at Darnall Health Centre to support condensing the practice onto site. However, the practice has confirmed that if this is not successful then the practice is able to move all of their services onto this site albeit at a squeeze. As part of the programme of work, NHSE and the CCG will work with the practice to ascertain the feasibility and capacity at the Darnall site.

3. Patient Engagement

Following the initial meeting with the CCG, the practice with the support of the CCG engagement team, completed a patient survey regarding the plans to close the surgery and have held a patient participation group meeting in relation to Richmond Road site with the Richmond patients.

The results of the survey showed that around 25% of patients travel more than 2 miles to get to the surgery, so this could indicate that they are likely to be from Darnall Health Centre or that they could travel to Darnall Health Centre. Just over 50% of patients surveyed travelled by car, bus or taxi.

The Practice has met with the Patient Participation Group to inform and discuss with them the options of a branch closure. There were concerns raised about access to appointments, what support there would be to register elsewhere and what other surgeries are available. For some patients present it was felt that travelling to Darnall may not be an option, particularly as there had been a change to the bus service to Darnall and they may need to register elsewhere.

4. Recommendations

The Primary Care Commissioning Committee is asked to support the proposal to work through an implementation plan of a branch closure

Paper prepared by: Rachel Pickering, Primary Care Co-commissioning Manager
On behalf of: Katrina Cleary, Programme Director Primary Care
19 March 2017

C88084 - Darnall Health Centre(Main), Darnall Health Centre (Outer)(Branch), Richmond Road Surgery(Branch) Distribution of Registered Patients (Sheffield residents) as at January 2012, with Catchment Area

