

## Quick Guide to services for students in Sheffield

### SHU Student Medical Centre

Phone: **0114 225 2134**

Level 1 Surrey Building, Pond Street  
Sheffield S1 1WB

[www.studenthealthatshu.co.uk](http://www.studenthealthatshu.co.uk)

As a patient you also have access to  
Porter Brook Medical Centre, 9 Sunderland St,  
Sheffield, S11 8HN.



### University Health Service

Phone **0114 22 22 100**

53 Gell Street, Sheffield S3 7QP

[www.sheffield.ac.uk/health](http://www.sheffield.ac.uk/health)



### Sheffield NHS Walk-in Centre

Phone **0114 241 2700**

Rockingham House, 75 Broad Lane  
Sheffield, S1 3PB

Open 8am - 10pm, 365 days a year.

### Emergency eye care service (Adults only)

Phone **0114 271 2495** (eye casualty)

Available Monday - Friday 8am - 4.30pm  
Except Wednesday 9am - 4.30pm

Royal Hallamshire Hospital,  
Glossop Road, Sheffield, S10 2JF

### Urgent Dental Care line

Phone **111**

Available day and night, 365 days a year  
for urgent dental care.

NHS Sheffield CCG has developed a handy **FREE app** that provides all the healthcare information that students in Sheffield need to know.

It provides information and health care advice on how to stay fit and healthy and signposting to key services in the city. It's available for iPhone and Android - just scan the QR code below.



or search for **NHS Sheffield Service Finder** at  
[www.apple.com/itunes](http://www.apple.com/itunes) or [www.play.google.com/store](http://www.play.google.com/store)

## REMEMBER!

The Accident and Emergency department should only be used in very serious or life-threatening situations. It is for people needing **emergency** medical attention or who have had an **accident**.

If you need this leaflet in a different language, audio, large print or braille please email us on [sheccg.comms@nhs.net](mailto:sheccg.comms@nhs.net) or call 0114 305 1398.



[www.nhs.uk](http://www.nhs.uk)

[www.sheffieldccg.nhs.uk](http://www.sheffieldccg.nhs.uk)

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# I'm a student in Sheffield - which NHS service is best for me?



A guide to choosing the right NHS service if you are a student and become ill or are injured.



**Hangover.  
Grazed knee.  
Sore throat.  
Cough.**



**Unsure?  
Confused?  
Need help?**



**Diarrhoea.  
Runny nose.  
Painful cough.  
Headache.**



**Unwell.  
Vomiting.  
Ear pain.  
Back ache.**



**If you cannot  
get to see  
your GP and  
it's not getting  
any better**



**Choking.  
Chest pain.  
Severe  
bleeding.  
Blacking out.**

### Self-care

A lot of illnesses or symptoms, such as coughs, colds, sore throats and upset stomachs and aches and pains can be treated in your home by using a well-stocked medicine cabinet and by getting plenty of rest.

### Some self-care essentials:

Stock your medicine cabinet with: paracetamol, aspirin, ibuprofen, anti-diarrhoea medicine, re-hydration mixtures, indigestion remedies, plasters and a thermometer.

For further information visit NHS Choices [www.nhs.uk](http://www.nhs.uk).

### NHS 111

NHS 111 is a free to call service which will help you when you need to access medical and dental help fast but it is not an emergency.

It is available 24 hours a day, 7 days a week to help you access local urgent health care services. Call **111** free from a landline or mobile.

To access the NHS 111 service via textphone call 18001 111.

### Pharmacist (Chemist)

Your local pharmacist is a highly trained healthcare professional, and can give you advice on common illnesses and the medicines you need to treat them.

Most now have a quiet area where you can speak to the pharmacist more privately and many are open during the evenings and weekends.

To find your nearest pharmacy visit NHS Choices [www.nhs.uk/service-search](http://www.nhs.uk/service-search) or call **111**.

### GP (Doctor)

If you have an illness or injury that won't go away, make an appointment with your GP.

They provide a range of services by appointment, including medical advice, examinations and prescriptions.

### For urgent GP out-of-hours just ring your GP's normal number.

To find your local GP surgery opening times and out-of-hours service go to NHS Choices [www.nhs.uk](http://www.nhs.uk).

### NHS Walk-in Services

Walk-in services treat minor illnesses and injuries that do not need a visit to A&E.

Sheffield's walk-in services are open 365 days a year.

You do not need an appointment and will be seen by an experienced nurse or doctor.

**Sheffield NHS Walk-in Centre** for minor illnesses and ailments.  
Broad Lane,  
Sheffield S1 3PB  
Open 8am - 10pm.  
Phone **0114 241 2700**

**Sheffield NHS Minor Injuries Unit** for less serious injuries, such as sprains, cuts and grazes.  
Royal Hallamshire Hospital,  
Glossop Road, Sheffield  
S10 2JF.  
Open 8am-8pm.

### A&E or 999

Accident and emergency departments and the 999 ambulance service should only be used in a serious or life-threatening situation. A&E provides immediate emergency care for people who show the symptoms of serious illness or are badly injured. If you telephone 999 the telephone advisor may send a response vehicle to your location.

Emergency services are very busy. **They should only be used in very serious or life-threatening situations.**

In Sheffield there is an **A&E for adults only (age 16+)** at the Northern General Hospital and a separate **A&E for children (under 16 years)** at Sheffield Children's Hospital, Western Bank, Sheffield S10 2TH.